



**BUSINESS EXAMPLES**  
**997 FUNCTIONAL ACKNOWLEDGMENT**

## 997 BUSINESS EXAMPLES

### TRADING PARTNER'S OUTBOUND ACKNOWLEDGMENTS

- One 997 transaction will be required for each group of documents you receive.
- A functional acknowledgment should not be acknowledged, preventing an endless cycle of acknowledgments for acknowledgments.
- This acknowledgment must be returned as soon as the documents are received. If you do not have unattended processing on weekends, please make special provisions to access your EDI mailbox multiple times on Fridays and Mondays to pull all Lowe's documents and return your functional acknowledgments as soon as possible.
- These functional acknowledgments should be sent at the functional group, or summary, level, with only AK1 and AK9 segments.
- If the acknowledgment failed for a particular transmission and cannot be regenerated, a fax is required stating the date of the documents and the interchange number from Lowe's that failed. Also include a contact name and phone number for questions. Send the fax to the EDI department at (336) 658-5390.

### TRADING PARTNER'S INBOUND ACKNOWLEDGMENTS

- One 997 transaction will be transmitted for each group of documents you send.
- A functional acknowledgment will not be acknowledged, preventing an endless cycle of acknowledgments for acknowledgments.
- The functional acknowledgment confirms that the contents of the transmission were syntactically correct. It is not a confirmation of application level data, such as pricing, terms, discounts, etc.
- If documents are received and processed by 7:00 p.m. (ET), a functional acknowledgment will be transmitted that same night. If the documents are processed after 7:00 p.m. (ET), a functional acknowledgment will be transmitted the next evening (Monday through Friday).
- If the acknowledgment is not received for your documents, call your Lowe's EDI coordinator to determine if Lowe's received your documents. It is your responsibility to reconcile your outbound documents with inbound functional acknowledgments from Lowe's.

## 997 BUSINESS EXAMPLES

### Functional Acknowledgment with All Transactions Accepted

ISA*00* *00* *01*sender's id *01*receiver's id *981128*1700*U*00400*000000001*0*T*>	Interchange Control Header
GS*FA*sender's id*receiver's id*19981128*1700*1*X*004010	Functional Group Control Header
ST*997*0001	Transaction Set Header
AK1*PO*1001	Document Type and Control Number Being Acknowledged
AK9*A*2*2*2	Acceptance Status and Number of Transactions Received and Accepted
SE*4*0001	Transaction Set Trailer
GE*1*1	Functional Group Trailer
IEA*1*000000001	Interchange Control Trailer

### Functional Acknowledgment with Errors

ISA*00* *00* *01*sender's id *01*receiver's id *981128*1700*U*00400*000000001*0*T*>	Interchange Control Header
GS*FA*sender's id*receiver's id*19981128*1700*1*X*004010	Functional Group Control Header
ST*997*0001	Transaction Set Header
AK1*PO*1001	Document Type and Control Number Being Acknowledged
AK9*E*2*2*2	Acceptance Status and Number of Transactions Received and Accepted
SE*4*0001	Transaction Set Trailer
GE*1*1	Functional Group Trailer
IEA*1*000000001	Interchange Control Trailer

### Functional Acknowledgment with Partial Acceptance

ISA*00* *00* *01*sender's id *01*receiver's id *981128*1700*U*00400*000000001*0*T*>	Interchange Control Header
GS*FA*sender's id*receiver's id*19981128*1700*1*X*004010	Functional Group Control Header
ST*997*0001	Transaction Set Header
AK1*PO*1001	Document Type and Control Number Being Acknowledged
AK9*P*2*2*1	Acceptance Status and Number of Transactions Received and Accepted
SE*4*0001	Transaction Set Trailer
GE*1*1	Functional Group Trailer
IEA*1*000000001	Interchange Control Trailer

## 997 BUSINESS EXAMPLES

### Functional Acknowledgment with All Transactions Rejected

ISA*00* *00* *01*sender's id *01*receiver's id *981128*1700*U*00400*000000001*0*T*>	Interchange Control Header
GS*FA*sender's id*receiver's id*19981128*1700*1*X*004010	Functional Group Control Header
ST*997*0001	Transaction Set Header
AK1*PO*1001	Document Type and Control Number Being Acknowledged
AK9*R*2*2*2	Acceptance Status and Number of Transactions Received and Accepted
SE*4*0001	Transaction Set Trailer
GE*1*1	Functional Group Trailer
IEA*1*000000001	Interchange Control Trailer