



EDI Quick Reference

EDI Contact Information

Production EDI (Existing Partners)	EDI-Production@Lowe.com
Implementation EDI (All EDI/WebForms Testing)	EDI-Implementation@Lowe.com
LoweLink@ (Request Access)	Lowe.Link@Lowe.com
WebForms (Questions/Inquiries)	WebForms@Lowe.com
Transportation EDI (All Carriers)	EDI-Transportation@Lowe.com

Lowe's Processing Schedule (Eastern Standard Time) - To ensure same day processing, inbound documents should be transmitted 30 minutes prior to the times listed below.

Stock Vendor - US & Canada (EDI ID 01 / 006097142)

810 Invoice	820 Remittance Advice	824 Application Advice	850 Purchase Order	852 Sales (Point-Of-Sale)	855 Reverse Purchase Order	856 Advance Ship Notice
Inbound <i>Mon-Fri</i> Cutoff 7:30pm	Outbound <i>Mon-Sun</i> 3am	Outbound <i>Mon-Sun</i> 3am - 10:30pm; every 15 min Same for Consignment	Outbound <i>Mon-Sat</i> 3am, 11, 1, 3, 5, 7, 8pm <i>Sun</i> 12pm, 4, 8pm	Outbound <i>Sun-Fri</i> 6am <i>Sat</i> 8pm	Inbound <i>Mon-Sun</i> Cutoff 6:30pm	Inbound <i>Mon-Sun</i> 3am - 10:30pm; every 15 min Same for Consignment

Stock Vendor - Mexico (EDI ID 08 / 6135830008)

810 Invoice	850 Purchase Order	856 Advance Ship Notice
Inbound - EST <i>Mon-Sun</i> 5am, 8pm	Outbound - EST <i>Mon-Fri</i> 10am, 2, 6, 10pm <i>Sat</i> 5am, 8pm	Inbound - EST <i>Mon-Sun</i> 5am, 8pm

Special Order Vendor - US & Canada (EDI ID 08 / 6135830001)

850 SOS Purchase Order	870 Order Status Report
Outbound <i>Mon-Sun</i> 3am - 11pm; every 15 min.	Inbound <i>Mon-Sun</i> 3am - 11pm; every 15 min.

Procurement Expense Vendor - products not for resale - US & Canada (USA EDI ID 08 / 6135830004, CANADA EDI ID 08 / 6135830006)

180 Return Merchandise Authorization and Notification	810 Invoice	824 Application Advice for 810 Data Errors	850 Purchase Order	855 Purchase Order Acknowledgment	856 Advance Ship Notice	860 Purchase Order Change Request
Outbound <i>Mon-Sun</i> 3am - 11pm; every 15 min	Inbound <i>Mon-Fri</i> Cutoff 6:30pm <i>Sun</i> Cutoff 8:30am	Outbound <i>Mon-Fri</i> 7:30pm <i>Sun</i> 9:30am	Outbound <i>Mon-Sun</i> 3am - 11pm; every 15 min	Inbound <i>Mon-Sat</i> Processed throughout the day; Cutoff 10:30pm	Inbound <i>Mon-Sat</i> Processed throughout the day; Cutoff 10:30pm	Outbound <i>Mon-Sun</i> 3am - 11pm; every 15 min

Transportation Carrier - US & Canada (EDI ID 01 / 006097142)

204 Motor Carrier Load Tender	210 Motor Carrier Freight Invoice	214 Transportation Carrier Shipment Status Message	990 Response to Load Tender
Outbound <i>Mon-Sun</i> 3am - 11pm; every 15 min	Inbound <i>Mon-Sat</i> Cutoff 7 pm	Inbound <i>Mon-Sun</i> 3am - 11pm; every 15 min	Inbound <i>Mon-Sun</i> 3am - 11pm; every 15 min
Lowe's Transportation System Maintenance 3am - 4am, 5am - 7am, 8:30pm - 9:30pm; EDI 204, 214, & 990 transactions will not process during these times.			

EDI Maintenance

Lowe's EDI system is down for maintenance Mon-Sun 12am - 3am.
Other application areas within Lowe's may have additional maintenance down times



Other Contact Information

Payables Team

Invoice	VendorInquiry@Lowe.com
EFT Setup	EFTSetup@Lowe.com
EFT Support	EFT@Lowe.com
Freight Invoice	FreightAP@Lowe.com

Business

Data Content (Non-Technical EDI)	Contact Merchandising/Inventory Team
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Transportation

Transportation General/LowesLink®	Transportation@Lowe.com
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Other

Point-Of-Sale (852)	Vendor.Dart@Lowe.com
Bar Code	BarCodeIssues@Lowe.com
SOS – ECAT Data Submission	ecatupload@Lowe.com
Product Content Support (PCM - USA)	PCMSupport@Lowe.com
Product Content Support (PCM - Canada)	PCMCanada@Lowe.com