



EDI Quick Reference

Contact Information

Payables Team	Email	Hotline	
Invoice - US	Vendorinquiry@Lowe.com	336.658.2121	Option 1
Invoice - Canada	CanadaAP@Lowe.com	336.658.2121	Option 2
Invoice - Mexico	MexicoAP@Lowe.com	+52 818 215 7800	
EFT Support - US & Canada	EFT@Lowe.com	n/a	
EFT Support - Mexico	MexicoAP@Lowe.com	+52 818 215 7800	
Freight Invoice - US & Canada	Freight@Lowe.com	n/a	
E-Commerce Team Departmental Mailboxes			
Production EDI	EDI-Production@Lowe.com	n/a	
Implementation EDI	EDI-Implementation@Lowe.com	n/a	
LoweLink®	Lowe.Link@Lowe.com	n/a	
WebForms / SOS WebForms	WebForms@Lowe.com	n/a	
Business			
Data Content/Non-Technical EDI - US & Canada	n/a	336.658.2700	
Data Content/Non-Technical EDI - Mexico	MexicoMerch@Lowe.com	+52 818 215 7800	
Transportation			
Transportation General/LoweLink®	Transportation@Lowe.com	336.658.2222	Option 4
Transportation General - Mexico	MexicoSC@Lowe.com	+52 818 215 7800	
Vendor Shipment Status - US & Canada	LoweLinkTrans@Lowe.com	336.658.2222	Option 4
Vendor Shipment Status - Mexico	MexicoSC@Lowe.com	+52 818 215 7800	
Other			
Point-Of-Sale (852)	Vendor.Dart@Lowe.com	n/a	
Bar Code - US	BarcodeIssues@Lowe.com	n/a	
Bar Code - Mexico	MexicoMerch@Lowe.com	+52 818 215 7800	
SOS – ECAT - US & Canada only	eDataSupport@Lowe.com	n/a	
SOS – ECAT Data File Submissions - US & Canada only	ecatupload@Lowe.com	n/a	
PCM (Data Sync) - US & Canada only	http://lowespcm.nfpondemand.com	866.808.7104	

EDI: 810,820,824, 850, 855, 856, 870

EDI TRANSPORTATION: 204, 210, 214, 990

PRODUCTION TEAM	
Existing Partners & Carriers with PRODUCTION Issues	EDI-Production@Lowe.com
IMPLEMENTATION TEAM	
New or Existing Partners TESTING EDI or WebForms	EDI-Implementation@Lowe.com

LoweLink® Access, EFT, & WebForms: Stock Purchase Order, SOS Purchase Order, Reverse Purchase Order, Advance Ship Notice, Invoice, Freight Invoice

LoweLink® TEAM	
LoweLink®	LoweLink@Lowe.com
New or Existing Partners requesting access to LoweLink®, Electronic Funds Transfer, or WebForms implementation	EFT@Lowe.com
	Webforms@Lowe.com

Lowe's Processing Schedule (Eastern Standard Time) - To ensure same day processing, inbound documents should be transmitted 30 minutes prior to the times listed below.

Stock Vendor - US & Canada (EDI ID: 01 / 006097142)						
810 Invoice	820 Remittance Advice	824 Application Advice	850 Purchase Order	852 Sales (Point-Of-Sale)	855 Reverse Purchase Order	856 Advance Ship Notice
Inbound <i>Mon - Fri: Cutoff Time 7:30 pm</i>	Outbound <i>Mon - Sun: 3 am</i>	Outbound <i>Mon - Sun: 3 am - 10 pm</i> Processed hourly Same processing time for Consignment	Outbound <i>Mon - Fri: 3 am, 12, 4, 8pm</i> <i>Sat: 12, 4, 8 pm</i> <i>Sun: 12, 4, 8 pm</i>	Outbound <i>Sun - Fri: 6 am</i> <i>Sat: 8 pm</i>	Inbound <i>Mon - Sun: Cutoff Time 6:30 pm</i>	Inbound <i>Mon - Sun: 3 am - 10 pm</i> Processed hourly Same processing time for Consignment

Stock Vendor - Mexico (EDI ID: 08 / 6135830008)		
810 Invoice	850 Purchase Order	856 Advance Ship Notice
Inbound - EST <i>Mon - Sun: 5am, 8pm</i>	Outbound - EST <i>Mon - Fri: 10am, 2, 6, 10pm</i> <i>Sat: 5am, 8 pm</i>	Inbound - EST <i>Mon - Sun: 5am, 8pm</i>

Special Order Vendor - US & Canada (EDI ID: 08 / 6135830001)	
850 SOS Purchase Order	870 Order Status Report
Outbound <i>Mon - Sun: 3 am - 11 pm</i> every 15 min.	Inbound <i>Mon - Sun: 3 am - 11 pm</i> every 15 min.

Procurement Expense Vendor - products not for resale - US only (EDI ID: 08 / 6135830004)					
180 Return Merchandise Authorization and Notification for Procurement	810 Invoice for Procurement	824 Application Advice for Procurement 810 Data Errors	850 Purchase Order for Procurement	855 Purchase Order Acknowledgment for Procurement	860 Purchase Order Change Request for Procurement
Outbound <i>Mon - Sun: 3 am - 11 pm</i>	Inbound <i>Mon - Fri: Cutoff Time 6:30 pm</i>	Outbound <i>Mon - Fri: 7:30 pm</i> <i>Sun: 9:30 am</i>	Outbound <i>Mon - Sun: 3 am - 11 pm</i>	Inbound <i>Mon - Sat: Processed throughout the day</i> <i>Cutoff Time 10:30 pm</i>	Outbound <i>Mon - Sun: 3 am - 11 pm</i>

Transportation Carrier - US & Canada (EDI ID: 01 / 006097142)			
204 Motor Carrier Load Tender	210 Motor Carrier Freight Invoice	214 Transportation Carrier Shipment Status Message	990 Response to Load Tender
Outbound <i>Mon - Sun: 3 am - 11 pm</i> every 15 min	Inbound <i>Mon - Sat: Cutoff Time 7 pm</i>	Inbound <i>Mon - Sun: 3 am - 11 pm</i> every 15 min	Inbound <i>Mon - Sun: 3 am - 11 pm</i> every 15 min
<p>Lowe's Transportation System is down from: 3 am - 4 am, 5 am - 7 am, 8:30 pm - 9:30 pm</p> <p>**NOTE: EDI 204, 214, & 990 transactions will not process during these times.</p>			

EDI Maintenance
 Lowe's EDI system is down for maintenance Mon - Sun 12 am - 3 am
 Other application areas within Lowe's may have additional maintenance down times