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# Partnership Manual

## (**Lowe's US** Vendor Requirements)

*NOTE: The requirements in this manual are not applicable to Lowe's Canada or to Lowe's Mexico. Both the Lowe's Canada Vendor Requirements and Lowe's Mexico Vendor Requirements are available on Loweslink.com under the Partner Information Section of the Home Page.*

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Companies, names and data used in examples herein are fictitious unless otherwise noted.

**The following page contains links to **Lowe's US** vendor requirements information. Although it is separated by section into links, we encourage you to read each link and continually check Loweslink for updates. General questions about the Partnership Manual can be directed to your Vendor Supply Chain Specialist (VSCS) or [vendorcompliance@lowes.com](mailto:vendorcompliance@lowes.com).**

Revised January 3, 2012

# Lowe's US Vendor Requirements

All documents are stored as PDF documents. The Adobe PDF Reader is freely available [here](#). If issues opening any links, click [here](#) for instructions on how to resolve. If the link does not work copy the line below and paste it into your browser address line: <http://www.loweslink.com/pubdocuments/AdobeReaderErrorAssistance.pdf>

## Revision Date

### Introduction

<a href="#">Vision &amp; Value Statement</a>	06-03-09
<a href="#">Statement of Business Ethics</a>	06-29-06
<a href="#">Vendor Code of Conduct</a>	01-03-12

### Advertising & Marketing

<a href="#">Advertising Content Management Guidelines</a>	02-01-09
<a href="#">PSM Shipping &amp; Labeling Guidelines</a> (Non-Sellable Displays & PSM)	05-17-11
<a href="#">NCRM Placard Form</a>	05-05-10
<a href="#">RESET Placard Form</a>	05-05-10

### Loss Prevention & Risk Management

#### EAS

<a href="#">EAS/Source Tag Program</a>	11-29-11
<a href="#">Source Tagging Guidelines</a>	11-29-11
<a href="#">Product Submission Forms</a> (select based on where product is produced)	
<a href="#">US</a>	11-29-11
<a href="#">Mexico</a>	11-29-11
<a href="#">Hong Kong</a>	11-29-11

#### Loss Prevention

<a href="#">Hazmat Products</a>	01-14-09
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#### Risk Management

<a href="#">Product Liability Insurance</a>	09-05-08
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# Packaging

## General Packaging

<a href="#">Access Point Guidelines</a>	10-26-10
<a href="#">Multilingual Packaging Information</a>	12-14-11
<a href="#">Domestic Packaging Guidelines for RDC &amp; Store Direct Shipments</a>	06-01-09
<a href="#">Domestic Palletization and Shipping Guidelines</a>	10-05-11
<a href="#">Import Packaging Guidelines for RDC &amp; Transload Shipments</a>	06-01-09
<a href="#">Import Container Loading Guidelines for RDC &amp; Transload Shipments</a>	07-01-10
<a href="#">Item Number Standards for Lowe's Private Label Brands</a>	08-26-08
<a href="#">Carton Labeling Templates</a>	01-11-10
<a href="#">Editable PDF Version – Carton Markings (Use Illustrator)</a>	06-01-09

## Product Specific

<a href="#">Bathroom Medicine Cabinet, Mirror, Storage Cabinet Pkg Spec</a>	08-10-09
<a href="#">Bathroom Vanity Packaging Specifications</a>	08-10-09
<a href="#">Bathroom Vanity Top Packaging Specifications</a>	09-30-09
<a href="#">Bird Seed Packaging Specifications</a>	10-27-04
<a href="#">Cabinet Hardware Carton Labeling Requirements</a>	12-15-08
<a href="#">Ceramic Tile Pkg Specifications – Opening Price Point</a>	01-27-09
<a href="#">Grill Packaging Specifications</a>	09-05-08
<a href="#">Patio Furniture Packaging Specifications</a>	09-05-08
<a href="#">Neos, Walls &amp; Bases Packaging Specifications</a>	09-25-09
<a href="#">Shower Doors Packaging Specifications</a>	08-29-08
<a href="#">Toilet Packaging Specifications</a>	09-22-09
<a href="#">Toilet Carton Template</a>	08-13-09
<a href="#">Tubs, Shower &amp; Whirlpools Packaging Specifications</a>	09-25-09

## Plan-o-gramming

<a href="#">Planogram Facility Operations/Security Measures</a>	06-02-10
<a href="#">Troutman POG Facility FAQs</a>	05-27-11

# Product

## Accounting

<a href="#">Billing Requirements and Payment Information</a>	05-04-07
<a href="#">Product Returns and Buybacks</a>	05-10-11

## Item Set-up

<a href="#">Ordering</a>	01-14-09
<a href="#">Pricing</a>	01-14-09
<a href="#">Bar Coding</a>	04-28-11
<a href="#">Product Content Management/Data Synchronization</a>	04-25-06

## Product Type

<a href="#">FDC – Specific Requirements</a>	10-05-11
<a href="#">Live Nursery Business Rules</a>	05-07-09
<a href="#">Live Nursery Tagging Policy</a>	05-07-09
<a href="#">Live Nursery Vendor Compliance Policy</a>	04-29-09
<a href="#">Special Order Sales (SOS)</a>	10-26-04

## Sample

<a href="#">Samples</a>	10-05-11
<a href="#">Placard</a>	11-30-09

# Transportation & Distribution

## Distribution

<a href="#">Domestic VPXD for RDC Shipments</a>	10-05-11
<a href="#">Distribution Center Information</a>	05-26-10

## Pallets Refer to the Packaging section for additional details regarding pallet specifications

<a href="#">Lumber Pallet Placard</a>	04-28-11
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## Transportation

<a href="#">Transportation Standards</a>	03-27-10
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# Vendor Compliance

<a href="#">Vendor Compliance Policy</a>	01-14-09
<a href="#">Live Nursery Vendor Compliance Policy</a>	04-29-09