

Alert for High Volume Vendors: “Lowe’sLink® Vendor Inquiry – Deductions” Search

Note: If this alert pertains to your vendor number, an email notification will be sent with the specific deduction count that will match to the search results.

Search on “Status = All” (without any other criteria) results in an incomplete display of deductions on the “Vendor Deduction List” screen and download to Excel. This is caused by deduction status being maintained at the detail level due to multiple RTM transactions on a single deduction.


For example, “Status = All” search results in 5,000 deductions displayed. However, due to a high volume of RTM, there are actually 10,500 related deduction details. The display limit is 10,000. As a result, there are 500 deductions that are not included in the screen display or download of deductions.

In order to obtain a complete list of deductions, the search below must be replaced with four searches. Examples of search are on pages 2 and 3. Another option is to filter with other search criteria (source or date ranges).

Best Practice – Complete initial list of ALL deductions. Add to list with a weekly download of ALL.

The screenshot shows the 'Vendor Inquiry - Deduction Review / Response' interface. It features the Lowe's logo in the top left and a 'Menu' dropdown with 'Deduction Search' selected. The main heading is 'Vendor Deduction Search'. Below this, there is a brief instruction: 'Complete the form below and click Search to display a list of all deductions that matched the criteria. Mouse over a field or label to display field specific help text.' A note indicates that an asterisk (*) denotes required fields. The form includes several input fields: 'Company' (pre-filled with 'Lowe's-US'), '* Vendor' (with '99999' entered), '* Status' (with radio buttons for 'All', 'Review', 'Lowe's', and 'Resolved', and a note 'RTM Deductions Excluded' under 'Resolved'), 'Source' (a dropdown menu), 'Deduction Number', 'Deduction Date From' and 'To' (calendar icons), 'Location Number', and 'Purchase Order Number'. At the bottom, there are three buttons: 'Search', 'Download', and 'Reset'.

Search # 1 – Status = Review (excludes RTM)



Vendor Inquiry - Deduction Review / Response

Menu
Deduction Search

Vendor Deduction Search

Complete the form below and click Search to display a list of all deductions that matched the criteria. Mouse over a field or label to display field specific help text.
*** Indicates required fields**

Company Lowe's-US
*** Vendor**

*** Status** All Review Lowes Resolved
RTM Deductions Excluded

Source


Deduction Number

Deduction Date From To

Location Number

Purchase Order Number

Search # 2 – Status = Lowes (excludes RTM)



Vendor Inquiry - Deduction Review / Response

Menu
Deduction Search

Vendor Deduction Search

Complete the form below and click Search to display a list of all deductions that matched the criteria. Mouse over a field or label to display field specific help text.
*** Indicates required fields**

Company Lowe's-US
*** Vendor**

*** Status** All Review Lowes Resolved
RTM Deductions Excluded

Source


Deduction Number

Deduction Date From To

Location Number

Purchase Order Number

Search # 3 – Status = Resolved (excludes RTM)



Vendor Inquiry - Deduction Review / Response

Menu
Deduction Search

Vendor Deduction Search

Complete the form below and click Search to display a list of all deductions that matched the criteria. Mouse over a field or label to display field specific help text.
*** Indicates required fields**

Company Lowe's-US
*** Vendor** 99999

*** Status** All Review Lowes Resolved
RTM Deductions Excluded

Source


Deduction Number

Deduction Date From To

Location Number

Purchase Order Number

Search # 4 – Status = All and Source = RTM



Vendor Inquiry - Deduction Review / Response

Menu
Deduction Search

Vendor Deduction Search

Complete the form below and click Search to display a list of all deductions that matched the criteria. Mouse over a field or label to display field specific help text.
*** Indicates required fields**

Company Lowe's-US
*** Vendor** 99999

*** Status** All Review Lowes Resolved
RTM Deductions Excluded

Source

Deduction Number

Deduction Date From To

Location Number

Purchase Order Number

Please email LoweLinkAP@Lowe.com or call 336-658-2121 if questions.