



**214 (TRANSPORTATION) CARRIER
SHIPMENT STATUS MESSAGE**

LESS THAN TRUCKLOAD (LTL)

**BEST PRACTICES/COMMON ERRORS
AND
REQUIRED SHIPMENT STATUS CODES**

MODIFIED: 05/30/2015

The EDI 214 Shipment Status Message **is required** for all shipments. Please send all required status codes for all shipments.

The EDI 214 must be transmitted as the event takes place to provide timely and accurate information which provides:

- Visibility of Lowe's product from pickup at the origin shipper to delivery at the destination location.
- Ability to measure Key Performance Indicators such as delivery performance, reporting performance, and status response time.

BEST PRACTICES

Lowe's EDI 214 Implementation Guide and Business Examples are located at:

www.loweslink.com > EDI > Traditional EDI > Lowes EDI Specifications and Business Examples > Transportation Carrier > 214 LTL Transportation Carrier Shipment Status Message > Implementation Guide or Business Examples

- Must use Lowe's EDI 214 specifications. Confirm your map matches the Lowe's EDI 214 Implementation Guide.
- Do not use a previously established EDI 214 map which may not contain the current Lowe's required data segments. Review the mapping first to save time before testing.
- If you are already in production and receive errors on the EDI 214, please review the current EDI 214 Implementation Guide and Business Examples to correct the map.
- **Send EDI 214 data within the hour the event occurs (real time).**
- Any type of delay is considered an exception. A reason code must be submitted with the status update to indicate the type of delay; Shipper-related, Carrier-related, Consignee-related, or Weather-related.
- Lowe's must receive an accurate AG status. If the AG status is sent prior to pickup, an updated AG status with a more accurate estimated delivery date/time must be sent after pickup. If the shipment is delayed which causes the estimated delivery to change, Lowe's must receive an updated AG status within the hour the event occurs.
- **For daily delivery reporting the AG status must be sent daily by 5:00pm EST until delivered.**

Please send the best possible AG status. The RDC network uses your information to create demand. Trailers may take longer to unload if the AG status is not received by 5:00pm the day prior to delivery.

Ensure we receive accurate AG updates by 5:00 pm EST the day prior to delivery.

All EDI 214 inbound required shipment status and reason codes can be found below the heading "Lowe's Required Shipment Status Message Codes (AT7 Segment)".

- Match the invoice by using the EDI 214 to build the EDI 210. The EDI 214 contains the BOL, Lowe's PO, SCAC, Ship-from, and Ship-to information used in the EDI 210. The fields must match.
- Send only EDI 214's within one Interchange.
If more than one EDI document type is sent within an Interchange it will cause errors for both documents. For example, sending a EDI 210 and a EDI 214 in different GS loops within an Interchange will create errors on both documents and both documents will not be processed.
- Send data to Lowes as often as possible. EDI 214's are "fast batch" processed every 15 minutes.
- EDI 997 - Do not use the 997 to determine if the 214 was valid. The EDI 997 is used to confirm Lowe's received the data. If an EDI 997 is not received, Lowe' did not receive the EDI 214.

COMMON ERRORS

- Accuracy and timeliness of the EDI 214 is affected by not returning the exact PRO, BOL, SCAC, and PO.
 - The PRO is sent in the B10-01 segment.
 - The BOL is sent in the B10-02 segment.
 - The SCAC is sent in the B10-03 segment.
 - The PO is sent in the PRF-01 segment.
- The AG status is not sent daily by 5:00pm EST until delivered.

Transmitting good, accurate, and timely EDI 214's is important for the Shipment Status Compliance process.

Lowes's Required Shipment Status Message Codes (AT7 segment)

REQUIRED STATUS UPDATES: Lowes's requires the status information for all Shipments to ALWAYS be communicated AS THE EVENT OCCURS by using the below required status codes.

REQUIRED SHIPMENT STATUS CODES								
	Element ID	Element Ref	Code	Definition & Explanation	Element ID	Element Ref	Code	Definition & Explanation
1	Shipment Status Code (1650)	AT7-01	XB	Shipment Acknowledged	Shipment Status Appointment Reason Code (1651)	AT7-02	NS	Normal Status
2	Shipment Status Code (1650)	AT7-01	X3	Arrived at Pick Up Location	Shipment Status Appointment Reason Code (1651)	AT7-02	NS	Normal Status
3	Shipment Status Code (1650)	AT7-01	AF	Carrier Departed Pick Up Location with Shipment	Shipment Status Appointment Reason Code (1651)	AT7-02	NS	Normal Status
4	Shipment Status Code (1650)	AT7-01	AG	Estimated Delivery	Shipment Status Appointment Reason Code (1651)	AT7-02	NS	Normal Status
5	Shipment Status Code (1650)	AT7-01	X4	Arrived at Terminal Location	Shipment Status Appointment Reason Code (1651)	AT7-02	NS	Normal Status
6	Shipment Status Code (1650)	AT7-01	P1	Departed Terminal Location	Shipment Status Appointment Reason Code (1651)	AT7-02	NS	Normal Status
7	Shipment Status Code (1650)	AT7-01	X1	Arrived at Delivery Location	Shipment Status Appointment Reason Code (1651)	AT7-02	NS	Normal Status
8	Shipment Status Code (1650)	AT7-01	D1	Completed Unloading at Delivery Location	Shipment Status Appointment Reason Code (1651)	AT7-02	NS	Normal Status

OPTIONAL SHIPMENT STATUS CODES							
	Element ID	Element Ref	Code	Definition & Explanation	Element ID	Element Ref	Code
1	Shipment Status Code (1652)	AT7-03	AA	Pick Up Appointment Date and/or Time	Shipment Status Appointment Reason Code (1651)	AT7-04	NS
2	Shipment Status Code (1650)	AT7-01	A9	Shipment Damaged	Shipment Status Appointment Reason Code (1651)	AT7-02	NS
3	Shipment Status Code (1650)	AT7-01	AJ	Tendered for Delivery	Shipment Status Appointment Reason Code (1651)	AT7-02	NS

REASON CODES: All in-transit status messages must have a reason code. Normal Status is expected unless an exception takes place. One of the following reason codes must be used with exceptions.

REQUIRED REASON CODES				
	Element ID	Element Ref	Code	Definition & Explanation
1	Shipment Status Appointment Reason Codes (1651)	AT7-02	NS	Normal Status
2	Shipment Status Appointment Reason Codes (1651)	AT7-02	AG	Consignee Related
3	Shipment Status Appointment Reason Codes (1651)	AT7-02	AH	Driver Related
4	Shipment Status Appointment Reason Codes (1651)	AT7-02	AM	Shipper Related
5	Shipment Status Appointment Reason Codes (1651)	AT7-02	AO	Weather or Natural Disaster Related