



**824 APPLICATION ADVICE
FOR THE
ADVANCE SHIP NOTICE**

**BEST PRACTICES
AND
COMMON ERRORS**

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The EDI 824 Application Advice is used by Lowe's for reporting 856 Advance Ship Notice EDI data errors to your company. The 856 data validation will be based on the requirements included in Lowe's 856 ASN Implementation Guide. It will also be validated against an actual purchase order upon receipt of the 856 ASN. The 824 does not report differences in order quantities to shipped quantities in the ASN to receipt /invoices quantities. It is not used to report differences in on-time shipments, on-time receipt of the ASN, or transportation differences. Additional system application reporting tools at Lowe's will be used to advise your company of shipment compliance based on the purchase order, 856 data, and actual receipt of the shipment.

BEST PRACTICES

- ***Where can you find a list of the possible errors that can occur from the ASN 856 data that you will receive via an 824*** – The errors are outlined in this document under 'Common Errors - General Questions, Reject and Warning Errors'.
- ***Where can you find the 824 and ASN 856 specifications*** – These specifications can be found on www.loweslink.com by clicking on the EDI tab, selecting EDI Specifications and Business Examples, and then selecting each guide. For FDC vendors, also reference specific FDC EDI ASN requirements outlined in the FDC EDI ASN Specifications Supplement at this same location. Be sure to also review the Business Examples that are also available on this website.
- ***Is your company held accountable for ASN performance*** - Yes, your company is held accountable for the accuracy of your ASN data. If your company is outsourcing the shipments to Lowe's, either you or third party must provide the ASN shipment data to Lowe's. Ultimately, your company is responsible for making certain that Lowe's receives ASN shipment data for all of your shipments. Please follow-up on any ASN discrepancies that are reported via the 824, submit Replacement ASNs for rejected transactions, and take the necessary steps to ensure all ASNs are accurate and timely.
- ***What is the difference in a Warning error versus a Reject error in the 824 and resending the ASN*** – There are two types of 856 data errors that will be reported in the 824:
 - Warning errors - 856 transactions that are accepted with errors are reported in the 824 as a warning error (OTI01=TE). You do not need to resend the 856 unless you determine it is necessary.
 - Reject errors - 856 transactions that are rejected (OTI01=TR). You should resend the 856 as a Replacement ASN.
 - For both types of 856 errors, you should identify what caused the error and make the necessary system application changes to eliminate the error in future 856 ASN EDI transactions.

COMMON ERRORS – General Questions, Reject and Warning Errors

#	Topic	Question	Answer	Action Needed
		General		
1.	Error Limitation	<i>Is there a limit on the number of errors that can be reported in the 824 for an ASN?</i>	Lowe's will continue reporting all errors for an ASN up to 25 reject and warning error messages which are sent via one 824 document. If multiple errors are detected and one of the errors cause the 856 to reject, the ASN will be processed as a rejected document; the OTI01 will include a TR value. Please keep in mind that some errors will 'stop' the validation process, for example, PO-Store Not Found. If this error is detected, we do not continue to process the ASN. To ensure your Replacement ASN is correct, you should compare it to the 856 Business Examples. If the Replacement ASN also has an error, it will be reported via the 824 as well.	
2.	ASN Documents per 824	<i>How many ASNs are reported within an 824 transaction?</i>	One 824 includes errors for one ASN.	
3.	997 for 856	<i>Does the 997 reflect when an ASN is rejected?</i>	If there are data discrepancies with the 856 data, the 997 that Lowe's returns for the 856 ASN may indicate the 856 was Accepted but the 824 will display the data discrepancies.	Use the 997 to confirm we received the 856. Use the 824 to address any data discrepancies with the 856.
4.	997 for 824	<i>Does Lowe's allow the 997 to be submitted in version 4010 although the 824 is transmitted in version 4060?</i>	Lowe's can accept the 997 for the 824 in either version 4060 or 4010.	Lowe's requires a 997 Functional Acknowledgment (either summary or detail level) for the 824 to be returned within 72 hours of transmission of the 824 document.
5.	Which Division has the Error	<i>If there are multiple divisions within your company that submits an ASN, how can you identify which division had the 856 error?</i>	1) Company Name - When the N101 includes a value of TO, your company name is given in the N102. The GS ID sent in the 856 is used to extract the N102 value from Lowe's EDI database. 2) Vendor Number - If the vendor number is included in the 856, the REF segment with an IA code in the REF01 gives the Lowe's internal vendor number in the REF02 for your company. Keep in mind, we are returning the value in the 824 that you send to us in the 856. 3) EDI ID - OTI05 gives your EDI ID from the 856 data.	
6.	Which PO has an Error	<i>How can you identify which purchase order had the error?</i>	1) Shipment ID - OTI03 gives the Shipment ID which is unique to an 856 and should be used for all subsequent 856's pertaining to the same order. 2) PO # - The REF segment with a PO code in the REF01 gives the PO # in the REF02. 3) Location # - The REF segment with an ST code in the REF01 gives the Ship To location in the REF02. (See REF segment for info on crossdock location numbers.)	

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7.	Which ASN has an Error	<i>How can you identify which 856 had the error?</i>	1) The OTI10 includes a value of '856' to confirm the data in the 824 is referencing errors for an 856 ASN document. 2) Original or Replacement - The OTI12 identifies whether the 856 was an original or a replacement. 3) 856 Date - The OTI06 gives the date the 856 was sent to Lowe's. 4) 856 Time - The OTI07 gives the time the 856 was sent to Lowe's. 5) GS # - The OTI08 includes the Group Control Number from the 856. 6) ST # - The OTI09 includes the Transaction Set Control Number from the 856.	
8.	Was the 856 an Original or Replacement	<i>How can you identify whether the 856 was sent as an Original ASN or a Replacement ASN?</i>	The OTI12 identifies whether the 856 was an original or a replacement. The value from the BSN01 in the 856 will be given; 00 for an Original ASN or 05 for a Replacement ASN.	
9.	Errors reported via the 824	<i>How can you identify which errors are reported within the 824?</i>	1) Segment in error - The TED03 gives the name of the segment from the 856 that had the error. 2) Element in error - The TED05 gives the position of the data element in the segment from the 856. 3) Error Message - The TED02 provides the reason the segment/element was in error. The TED01 gives an error code for the message that can be used to identify repetitive errors. 4) Error Message Continued - The NTE segment will be included in the 824 to provide additional information on the error, or when there are additional 856 segments/elements that will be helpful in researching the problem with the 856. 5) The TED and NTE segments can be sent up to 25 times within the OTI loop for an 824. If multiple TED segments are sent and one of the errors causes the 856 to reject, then the OTI01 will include a TR value.	
10.	What action is needed	<i>How do you know what action is needed on the 856?</i>	1) Accept/Reject and Whether to Resend 856 - The OTI01 indicates whether the 856 was accepted with errors or rejected. If OT101=TE, the 856 was accepted with errors and the 856 should not be resent unless you determine it is necessary. If OT101=TR, the 856 was rejected and the 856 should be resent as a replacement. When resending an 856 ASN document, it should always be sent as a Replacement ASN regardless of whether the ASN that rejected was previously sent as an Original or Replacement ASN. 2) Application Changes Needed for Future 856 Documents - For both TE and TR codes, you should review the error message included in the TED and NTE segments and make the necessary system application changes to eliminate the error on future 856 transactions.	
11.	Link between 824 and 856	<i>How can you link the 824 to the 856 transaction?</i>	The 824 BGN02 will include the Shipment ID sent in the 856 ASN BSN02. If the Shipment ID is missing in the 856 BSN02, the BGN02 will include a value of 'UNKNOWN'. You can also use the Purchase Order number as an additional field as a match between the two documents. For FDC Consignment ASNs, the 856 BSN02 should include the consignment purchase order number.	
12.	Vendor Info in 824	<i>Is there a vendor number in the 824 that can be used to identify my company?</i>	If REF01=IA in the 824, then REF02 will include Lowe's internal vendor number as you sent it in the 856. The data value in this field will be extracted from the REF=IA segment as well in the 856.	If the vendor number is incorrect in the 824, you should send a Replacement ASN to ensure the 856 data is posted for your company.

#	Topic	Question	Answer	Action Needed
13.	Reject or Warning	<i>Did the ASN reject or have warning type errors?</i>	If OTI01=TR, the ASN rejected. If OTI01=TE, the ASN was accepted with warning type errors. If multiple errors are detected and one of the errors cause the 856 to reject, then the ASN will be processed as a rejected document; the OTI01 will include a TR value. For ASNs that are rejected, a Replacement ASN is required within 24 hours of the rejected status being communicated to your company via the EDI 824 document.	If the ASN rejected, you should send a Replacement ASN. If the ASN had warning errors, you should determine if it is necessary to send a Replacement ASN.
14.	Warning errors	<i>Does the ASN have Warning errors?</i>	If OTI01=TE, the 856 was accepted with errors; you should not resend the ASN unless you determine it is necessary.	If the ASN had warning errors, you should determine if it is necessary to send a Replacement ASN.
15.	Reject errors	<i>Does the ASN have Reject errors?</i>	If OTI01=TR, the 856 was rejected; you should resend the ASN within 24 hours of the rejected status being communicated to your company via the 824. The TED and NTE segments can be sent up to 25 times within the OTI loop for an 824. If multiple TED segments are sent in the 824 and one of the errors cause the 856 to reject, then the OTI01 will include a TR value. If an 856 has both a Reject error and a Warning error, the 824 is sent with a Reject status.	If the ASN rejected, you should send a Replacement ASN.
16.	Reason for error	<i>Why did the 856 have an error?</i>	The TED02 will include the reason the 856 was rejected or accepted with errors. The OTI01 may be used to identify the error condition.	
17.	Segment #	<i>How can you find which segment number is in error?</i>	The TED03 will include the name of the segment from the 856 that was in error. For example, if an error was detected in the BSN segment in the 856, the TED03=BSN. The NTE segment will be included in the 824 to provide additional information on the error, or when there are additional 856 segments/elements that will be helpful for you in researching the problem with the 856.	
18.	Element #	<i>How can you find which element is in error?</i>	The TED05 will include the number of the data element in the segment from the 856 that was in error. For example, if an error was detected in the BSN-01 data element in the 856, the TED05=1. Note, this field is zero-suppressed.	
19.	Identifying the error using the Application Error Condition Code	<i>Can the TED01 be used to identify the error?</i>	The code in the TED01 can be used for both reject and warning messages, and the same code can represent more than one error message within the reject and warning categories. You should use all of the elements in the TED, OTI, and NTE segments to identify the error.	
20.	Data Value in error in 856	<i>What was the value sent in the 856 that was in error?</i>	The TED07 will include the data value of the element sent in the 856 that was in error. For example, if a value of 09 was sent in the BSN-01 in the 856, the TED07=09. In this scenario, the 09 data value is not an accepted code in the BSN-01 as shown in Lowe's 856 Specifications.	

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21.	Replacement ASNs	<i>How do you know you should be sending a replacement ASN?</i>	When resending an 856 ASN, it should always be sent as a Replacement regardless of whether you are replacing an Original or Replacement ASN. There is no limit on the number of Replacement ASNs you can send for an order. You may want to examine the cause of the 824 so that you are generating valid ASN data with Original ASNs. When a Replacement ASN is sent, Lowe's does not overwrite the previous ASN; an additional record is flagged as the latest ASN for the order. For FDC vendors, see the FDC EDI ASN Specifications Supplement on www.loweslink.com , under the EDI tab, for more information on sending Original and Replacement ASNs for FDC shipments.	For ASNs that are rejected, a Replacement ASN is required within 24 hours of the rejected status being communicated to your company via the EDI 824 document.
22.	Resend as Original ASN	<i>Can you send another ASN for a shipment to make corrections after the Original ASN has been transmitted?</i>	Lowe's prefers one Original ASN per order. If corrections are needed for an ASN, you should submit the ASN with the same Shipment ID as the Original ASN and include the replacement code in the BSN01. It is important to always use a unique Shipment ID for one Purchase Order and for all of ASNs submitted for the order.	Send all subsequent ASNs following the Original ASN as a Replacement ASN.
23.	Why send a Replacement instead of changing Shipment ID	<i>Can you just change the Shipment ID and resend as an Original?</i>	When your ASN rejects, it is stored on Lowe's Shipment Database. If you do not resend as a Replacement using the same Shipment ID as the Original ASN, it will appear your ASN data is not in compliance because the bad ASN is still on our database. It will appear as though you are not correcting rejected ASNs. It is important to always use a unique Shipment ID for one Purchase Order and for all of ASNs submitted for the order.	Send all subsequent ASNs following the Original ASN as a Replacement ASN.
24.	Multiple Replacement ASNs	<i>How many Replacement ASNs can be submitted?</i>	Unlimited - you can send as many Replacement ASNs as needed but keep in mind Lowe's prefers to receive a timely and accurate ASN with the first ASN transaction. Always submit the Replacement ASN with the same Shipment ID as the Original ASN and include the replacement code in the BSN01. The same trading partner's EDI ID is required on Original and Replacement ASNs.	
25.	856 EDI ID	<i>Is your EDI ID in the 856 returned in the 824?</i>	The OTI04 will include the EDI ID as sent in the 856 GS02.	
26.	Purchase Order #	<i>Where is the Purchase Order number in the 824?</i>	For Lowe's Owned Purchase Orders - If REF01=PO in the 824, then REF02 includes the purchase order number. The data value in the PO# field is extracted from the PRF segment in the 856. For Consignment ASNs – Since the vendor assigns the purchase order number and sends it in the Shipment ID field in the ASN, the 824 OTI03 will display the Consignment purchase order number.	If the purchase order number is incorrect in the 824, you should resend the 856 to ensure the 856 data is posted for the correct purchase order number.
27.	Ship To #	<i>Where is the Ship To Location number in the 824?</i>	If REF01=ST in the 824, then REF02 includes the Ship To Lowe's location number. The data value in the REF02 with an ST qualifier is extracted from the N1*ST segment in the 856.	If the ship to location number is incorrect in the 824, you should resend the 856 to ensure the 856 data is posted for the correct ship to location number.

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28.	Cross-dock #	<i>If the ASN represents a crossdock purchase order, how is this referenced in the 824?</i>	If REF01=ZB in the 824, then REF02 includes the Lowe's Store location number that will receive the shipment once it is cross-docked through Lowe's Distribution Center location number as identified in the REF01=ST and REF02 values. Both an REF01=ST and REF01=ZB will be included in the 824 for cross-dock purchase orders. For the REF02 data value when REF01=ZB, it is extracted from the N1*MA segment in the 856.	If the initial ship to location (distribution center) or the final destination store numbers are incorrect, we cannot find a match for the order and the 856 should be resent as a Replacement ASN.
29.	EDI Syntax Error	<i>What causes an EDI syntax error to be reported in the 824?</i>	Typically, the CTT segment or CTT01 was not included in the 856 or the incorrect value is included in the CTT. Also see the information on Syntax errors in the Reject section and the Warning section in this document.	If you find that you included the CTT as shown in the specs and it matches our 856 Business Examples, please compare your raw EDI data for the 856 to the Business Examples to find the error.
30.	Different Documents within an Interchange	<i>What occurs if different document types are sent within an interchange?</i>	If more than one EDI document type is sent within an interchange it will cause the documents within the interchange to be processed twice. For example, if you send both an 810 Invoice and an 856 ASN in different ST loops within an interchange; you will receive an error on both documents. For the ASN, if it was an Original ASN, you will receive a Warning Error - Original Sent Out of Sequence for the second ASN that was processed. A Replacement ASN is optional.	It is optional to send a Replacement ASN. If sent, use the same Shipment ID as the Original ASN and include the replacement code in the BSN01.
31.	824 transmission schedule	<i>After you submit the ASN, when will the ASN data errors be transmitted in the 824?</i>	When the 856 is received, Lowe's will process it shortly thereafter. If errors are detected, the 824 is sent to you in the next scheduled outbound run from the previous inbound run when the 856 was received. See the EDI Quick Reference document under the EDI tab on www.loweslink.com for our EDI schedule.	
32.	Duplicate item numbers	<i>What occurs if the same item number is included multiple times in an ASN?</i>	<p>An item # may be used only once in an HL. Do not include multiple HUs with the same item number within a parent loop. For ASNs with pallet level detail, the same Lowe's item number should not be included more than once within a pallet loop. This means to include the number of pieces of the item shipped within the pallet; always include the number of total selling units per item in the ASN SN102; do not include the number of master cartons.</p> <p>For Summary ASNs without GS1-128 bar code information, the Lowe's item number must also be included only once. Always sum the total quantity for an item within its parent hierarchical level and include it only once.</p> <p>If multiple UPC's represent one Lowe's item number, the ship quantity should be summed by item number. If only the UPC will be included in the ASN, the ship quantity should be summed per unique UPC within each HL loop.</p> <p>If an item is included multiple times within an HL, an error message will not be issued. The item quantities will not be summed by item # within Lowe's database. When this occurs, there is a potential for retrieving the data incorrectly when the same item number is sent multiple times within an HL.</p>	Sum the quantities for the same item within a parent HL loop.

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33.	Contact for Questions	<i>Who do you call if you do not understand the 824?</i>	Lowe's has provided this Best Practices document to describe what causes the ASN error displayed in the 824 and the action needed by you to address the error. The 824 transaction includes the segment and field in error. The 856 Business Examples located on www.loweslink.com under the EDI tab can also be used to compare your EDI 856 data to Lowe's Business Examples to identify the cause of the error. Also review the FDC ASN Specifications Supplement for specific FDC ASN requirements. Please review this information to see if it provides you the answer to your question.	If you are testing the EDI 856 and 824 documents and have questions, please direct all questions to Lowe's EDI Implementation Coordinator at EDI-Implementation@Lowe.com . For questions that you are unable to resolve related to an 824 response to a production 856, please contact the EDI Production Team at EDI-Production@Lowe.com .

#	Topic	Question	Answer	Action Needed
34.	Revision 4th Qtr 2011, Previously Reported as Reject Error - Original Sent Out of Sequence	<i>See 'Warning Error - Original Sent Out of Sequence'</i>	The Original Sent Out of Sequence error was changed from a Reject status to a Warning status fourth quarter 2011. See 'Warning Error – Original Sent Out of Sequence' for more information.	
35.	Reject Error when Testing the 856 - ASN Prod-Test Flag Does Not Match Lowes Profile	<i>What are the values in the 824 for this reject error message: TED01=011 TED02=ASN Prod-Test Flag Does Not Match Lowes Profile NTE02= Document Processed as Test.</i>	When testing the 856 and you receive this error, you probably included a P in the ISA-15 but should have sent a T in this field.	If you are testing the 856, always send a T in the ISA-15. If testing and the 856 was sent with a P in the ISA-15, please send another ASN with a T in the ISA-15. If you were testing an Original ASN, you should select a different order to test the Original ASN. If you need to use the same order to test the Original ASN, you will need to use a different Shipment ID to submit the second test. Or, if the first ASN was an Original and you received the error, you can use this ASN to test a Replacement ASN and should resend the ASN with the same Shipment ID as the Original ASN and replacement code in the BSN01.

#	Topic	Question	Answer	Action Needed
36.	Reject Error when in Production on the 856 - ASN Prod-Test Flag Does Not Match Lowes Profile	<i>What are the values in the 824 for this reject error message: TED01=011 TED02=ASN Prod-Test Flag Does Not Match Lowes Profile NTE02= Document Processed as Test.</i>	This reject error occurs when you send a different value in the ISA-15 than what Lowe's has your EDI account set for production.	If Lowe's EDI Coordinator has notified you that you are in production on the 856, always send a P in the ISA-15. After you are notified of production and change the ISA-15 to a P but still get this error, please contact Lowe's EDI Implementation Coordinator to verify your EDI account is set as production for the ASN 856 document. Once you identify the error, please resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
37.	Reject Error - Invalid GS1-128	<i>What are the values in the 824 for this reject error message: TED01=123 TED02=Invalid GS1-128 NTE02= HL01=Value</i>	If the GS1-128 bar code is missing, is not 20 digits in length, is duplicated within the 856, or the wrong qualifier is sent in MAN01, this error is sent in the 824. The GS1-128 must be 20 digits in length. The specs show a maximum of 48 digits in length are allowed for the GS1-128 but Lowe's will validate as a length of 20. For ASNs with a Tare HL, a MAN segment must follow the HL or the ASN is rejected. The same GS1-128 cannot be sent for different pallet levels; it must be unique within the ASN and should not be reused for one year. If the same GS1-128 is included more than once in the ASN, only one of the duplication errors is reported as Lowe's will stop validating the remainder of the ASN when the first duplication is detected. If the GS1-128 is less than 20 digits in length, Lowe's will return the value sent in the 856 to you in the 824 TED07. If the GS1-128 is greater than 20 digits in length, Lowe's will send zeroes back in the 824 TED07. Lowe's does not require the GS1-128 at the carton level. If the ASN is sent with Pack (carton) level detail, it will be validated with the same rules that apply for Tare (pallet) level detail ASNs.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
38.	Reject Error - Invalid Ship To	<i>What are the values in the 824 for this reject error message: TED01=140 TED02=Invalid Ship To</i>	The same store number in the 850 should be echoed back in the 856, but remember the N103 is 93 in the 850 and the 856 qualifier is 94. N104 in the 856 is defined as 5 digits maximum, with the minimum as 2 digits. If sending an ASN for a single digit store number, include a zero before the single digit store number. If leading zeroes are sent for locations greater than 1 digit, no error is given. This error is given when 1) N1*ST is not sent at the Shipment or Order level in the 856, 2) N101 is missing or the code sent in the N101 is not in the 856 specifications, 3) N103 is not equal to 94 for N1*ST, or 4) N104 is missing or invalid.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
39.	Reject Error - ASN Create Date-Time is Earlier Than Previous ASN	<i>What are the values in the 824 for this reject error message: TED01=848 TED02=ASN Create Date-Time is Earlier Than Previous ASN NTE02= BSN04=Value</i>	If an Original ASN is received and then a Replacement ASN is received and the ASN Create Date in the Replacement ASN is earlier than the Original ASN Create Date, the Replacement ASN will be rejected. If a Replacement ASN is received and is followed by another Replacement ASN an ASN Create Date that is earlier than the ASN Create Date from the previous Replacement ASN, Lowe's will not create an error and will not validate the Replacement ASN that contains the earlier date.	Please research the ASNs sent to-date and determine if a Replacement ASN is needed. This should also help to identify why the second Replacement ASN had an earlier create date.

#	Topic	Question	Answer	Action Needed
40.	Reject Error - Beginning Segment (BSN)- Shipment Loop Error	<i>What are the values in the 824 for this reject error message: TED01=848 TED02=Beginning Segment (BSN)- Shipment Loop Error NTE02= BSN05=Value</i>	The BSN in the 856 should be sent only at header level. If the BSN is sent at any other level besides header, the BSN is not sent, multiple Shipment Level HL segments are sent, the Shipment Level HL is missing, or segments such as the DTM are not in the correct sequence within the correct loop, the ASN is rejected. If there are problems with the BSN and the Shipment HL loop, this error could be included twice in the 824. If multiple BSN segments are sent in any of the HL loops, two 824s will be created because the multiple BSN segments will create two EDI 856 documents in Lowe's system. This will generate one 824 with a Beginning Segment (BSN) Segment-Shipment Loop Error as well as an Order Loop Error. A second 824 will also have the Beginning Segment (BSN) -Shipment Loop Error since two BSN segments were sent. If segments are not in the correct sequence, this may cause another Shipment level to be produced and this error will be given.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
41.	Reject Error - EDI Syntax Error-Invalid Envelope (Also See Warning Error section for this error)	<i>What are the values in the 824 for this reject error message: TED01=848 TED02=EDI Syntax Error - Invalid Envelope. NTE02= Please review the 997 and resend ASN.</i>	The ST Control Number for the 856 should be unique within a Group. Only one 856 can be sent per ST loop. SE01 should include the number of segments between the ST and SE, including the ST and SE. SE02 should match ST02. When there are multiple ST's in an interchange, EDI does not perform any data checking between ASN documents included within the different ST transactions; each ASN is processed separately. If the ST/SE control numbers do not match, SE count is incorrect, or there are missing ST/SE segments, this error is created. If the ST and SE segments are sent with no segments in between, no data is mapped and no 824 is built. If a segment is not sent in the same order as outlined in our specs and business examples, this error is also given.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
42.	Reject Error - Hierarchical Loop Sequence Error	<i>What are the values in the 824 for this reject error message: TED01=848 TED02=Hierarchical Loop Sequence Error NTE02= HL02 Value</i>	This error can occur when you are supplying the detail-level ASN (BSN05=0001) and 1) the Tare segments are not included, 2) the MAN01 has a bad qualifier or is missing, or 3) the MAN segment is not included. It can also be given when you are supplying the summary level ASN (BSN05=0004), and the Item HL segments are not included (remember Tare and Pack segments should not be included for the Summary ASN). Lowe's will also issue this reject error when 1) the BSN05 value and the HL's do not match, 2) the HL01 is missing, 3) the HL01 is invalid, 4) the HL01 is equal to zeroes, 5) the HL numbers are not in sequential sequence, or 6) the HL02 or HL03 is missing or invalid. Lowe's will provide the value of the 'closest' HL02 to assist you in identifying the HL in error; so do not assume the one in the 824 is the one in error. For example, if it is missing, we cannot provide a value of the HL that is missing. Lowe's does not require Pack (Carton) HL segments in the ASN. If Pack level detail is included in the ASN, it will be validated but the GS1-128 bar code information is not currently utilized by Lowe's.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
43.	Reject Error - Invalid ASN Structure Code	<i>What are the values in the 824 for this reject error message: TED01=848 TED02=Invalid ASN Structure Code</i>	The structure of the ASN is defined by the values in the BSN05; 0001=ASN with GS1-128, 0004=Summary ASN w/o GS1-128. If the value in the BSN05 is not 0001 or 0004, the ASN will reject. This code identifies how the ASN is processed within our systems so it must be accurate.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.

#	Topic	Question	Answer	Action Needed
44.	Reject Error - Item Loop Error	<i>What are the values in the 824 for this reject error message: TED01=848 TED02=Item Loop Error NTE02= BSN05=Value</i>	When the BSN05=0001, the Item HL must be preceded by a Tare (Pallet) HL loop which includes the GS1-128 bar code information. Lowe's accepts these types of ASNs when the BSN05=0001: shipment/order/tare/item. If BSN05=0004, Lowe's accepts only the shipment/order/item structure for an ASN. It is up to the Logistics team as to the type of ASN your company should submit to Lowe's. Only the ASN Pick and Pack Structure is accepted which is outlined in the above sentences. Lowe's cannot accept the Standard Carton Structure which is shipment/order/item/tare/pack. If no Item HL is included in the ASN, it is rejected. If the ASN includes Pack (Carton) HL data, Lowe's will validate the ASN meets the EDI 856 ASN requirements; however, Lowe's does not utilize the Pack (Carton) GS1-128 details at this time. See Topic on 'Duplicate Item Numbers' above more information on when to repeat the Lowe's item number.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
45.	Reject Error - Multiple Orders in ASN. Resend All Orders	<i>What are the values in the 824 for this reject error message: TED01=848 TED02=Multiple Orders in ASN. Resend All Orders. NTE02= HL02=Value</i>	We will accept multiple ST loops within an interchange so long as they are all 856 transactions. If more than one 856 is sent within the same ST loop, Lowe's will reject both 856 documents. If this scenario exists within an ISA where there are other 856's within their own ST loop, those will be processed; Lowe's will reject only invalid ST transactions. This is identified with multiple HL=O segments. For example, BSN05=0001 w/ HL = shipment/order/tare/item/order/tare/item which is invalid when it is submitted within the same ST loop.	Correct the error(s) and resend the ASNs that rejected. For the first ASN for the first order, use the same Shipment ID as the Original ASN and send it as a Replacement ASN. For the subsequent ASNs that rejected, use a new Shipment ID for the ASNs and send them as an Original ASN.
46.	Reject Error - Order Loop Error	<i>What are the values in the 824 for this reject error message: TED01=848 TED02=Order Loop Error NTE02= BSN05=Value</i>	Both the Shipment HL and Order HL must be sent in the 856. If the Order HL segment is missing, this error is generated. If multiple BSN segments are present in an ASN, Lowe's will create two 824 documents because we create two EDI 856 ASN documents that are in error. One 824 will have a Beginning Segment (BSN) -Shipment Loop reject error as well as an Order Loop error. An additional 824 will have a Beginning Segment (BSN) - Shipment Loop error since two BSN segments were sent.	Correct the error(s) and resend as needed.
47.	Reject Error - PO-Store Not Found	<i>What are the values in the 824 for this reject error message: TED01=848 TED02=PO-Store Not Found</i>	Using a combination of the Purchase Order number and Store Location number in the ASN, Lowe's will attempt to find a match on our Purchase Order Table. If no match is found for these two fields, the ASN cannot be processed. Also keep in mind, purchase orders are archived from Lowe's system four weeks after they have been received and vouchered. Please check the purchase order date to determine if the order is outdated. Remember to provide the ASN timely. Lowe's prefers to receive the ASN when the truck is sealed or before the shipment leaves your facility. For Consignment ASNs (PRF07=CN), if the location is not a valid FDC location, this error will be issued in the 824.	Compare the ASN to the actual PO to verify you have the correct values entered for these two fields in the ASN. Remember, the N1*ST segment should include the store location #. Do not include the N1*MA segment unless the PO is a cross-dock PO. Also check the PO Date. If it is several months old, the order may have been archived from Lowe's system and you cannot submit an ASN for those types of POs. Correct the error(s) unless the PO is outdated and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.

#	Topic	Question	Answer	Action Needed
48.	Reject Error - PO-Store Not Found – Invalid Cross-Dock	<i>What are the values in the 824 for this reject error message: TED01=848 TED02=PO-Store Not Found – Invalid Cross-Dock</i>	For purchase orders that include both a distribution center cross-dock location number and a final ship to location number, those two location numbers must be included in the ASN. Using a combination of the Purchase Order number, initial Distribution Center location number, and Store Location number in the ASN, Lowe's will attempt to find a match on our Purchase Order Table. If no match is found for these three fields, the ASN cannot be processed. Also keep in mind, purchase orders are archived from Lowe's system four weeks after they have been received and vouchered. Please check the purchase order date to determine if the order is outdated. Remember to provide the ASN timely. Lowe's prefers to receive the ASN when the truck is sealed or before the shipment leaves your facility.	Compare the ASN to the actual Purchase Order to verify you have the correct values entered for these fields in the ASN. Remember, the N1*ST segment should include the distribution location number, the N1*MA segment should include the final destination store location number. Also check the Purchase Order Date. If it is several months old, the order may have been archived from Lowe's system and you cannot submit an ASN for those types of orders. Correct the error(s) unless the order is outdated and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
49.	Reject Error - Invalid PO Number	<i>What are the values in the 824 for this reject error message: TED01=MB TED02=Invalid PO Number</i>	If the Purchase Order number is not numeric or is greater than 9 digits in length, this error is issued. Leading zeroes in the PO field will be ignored. The Purchase Order number must be sent at the Order level; if at any other level, the ASN will reject. If multiple PRF segments are sent at the Order level, only the first PRF segment is used and an EDI X12 syntax error is generated for any other repeated PRF segments at the Order level. If the PRF segment is sent at the Shipment level and at the Order level, Lowe's use the value in the Order Level and no error is produced.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
50.	Reject Error - Tare-Pack (Pallet-Carton) Loop Error	<i>What are the values in the 824 for this reject error message: TED01=848 TED02=Tare-Pack (Pallet-Carton) Loop Error NTE02= BSN05=Value</i>	Tare and Pack Hierarchical Loops cannot be submitted for a Summary ASN (BSN05=0004). If the Detail ASN (BSN05=0001) does not include Tare HLs, the ASN will reject. If the BSN05=0004 and the ASN includes Tare or Pack HL segments, the ASN will reject. If the BSN05=0001 with a MAN segment included in the Order HL but not sent at the Tare HL, the ASN will reject. Lowe's does not require Pack (Carton) HL segments in the ASN. If Pack level detail is included in the ASN, it will be validated but the GS1-128 bar code information is not currently utilized by Lowe's.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
51.	Reject Error - Invalid ASN Create Date	<i>What are the values in the 824 for this reject error message: TED01=DTE TED02=Invalid ASN Create Date</i>	If BSN03 is missing or invalid, this error is created.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
52.	Reject Error - Invalid ASN Create Time	<i>What are the values in the 824 for this reject error message: TED01=848 TED02=Invalid ASN Create Time</i>	If the BSN03 or BSN04 is missing or invalid, this error is given.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.

#	Topic	Question	Answer	Action Needed
53.	Reject Error - Invalid Ship Date	<i>What are the values in the 824 for this reject error message: TED01=DTE TED02=Invalid Ship Date NTE02=DTM01=Value</i>	Ship Date is mandatory. If the ship date is not in the ASN, the document is rejected. Lowe's prefers the Ship Date to be sent at Shipment Level but we will also accept it at Order Level. We are not going to build any rules for acceptable ship/arrival date ranges. If the ship date does not match the purchase order's requested ship date, this is not reported in the 824. This will be included in your monthly vendor performance report. If Lowe's detects a ship date error, we do not validate ship time and ship time zone; same for arrival date/time. If we get a good DTM011 Ship Date segment and we get another DTM with an invalid qualifier in another segment, we ignore the bad DTM segment since we have a good one. If we get two Ship Date segments at the Order Level, we use the first ship date received and do not issue error. If we get a Ship date at Shipment Level as well as at Order Level, we use the Order Level for Ship Date and no error is issued.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
54.	Reject Error - Invalid Original-Replacement Transaction Set Purpose Code	<i>What are the values in the 824 for this reject error message: TED01=J TED02=Invalid Original-Replacement Transaction Set Purpose Code</i>	The valid codes for the BSN01 include 00 for an Original ASN and 05 for a Replacement ASN. If the BSN01 is not equal to 00 or 05, the ASN will reject.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
55.	Reject Error - Missing ASN Shipment ID	<i>What are the values in the 824 for this reject error message: TED01=MID TED02=Missing ASN Shipment ID</i>	The Shipment ID (BSN02) can be alpha-numeric. If BSN02 is missing, the ASN is rejected. A value of 'UNKNOWN' will be included in the BGN-02 and OTI-03 of the 824 when BSN02 is missing.	Correct the error(s) and send as an Original if this is the first ASN for this PO with a valid Shipment ID. If you are resending an ASN which has a valid Shipment ID from the Original ASN you submitted, the corrected ASN must be submitted as a Replacement ASN using the same Shipment ID as the Original and replacement code in the BSN01.
56.	Reject Error - Invalid Item Ship Unit Detail	<i>What are the values in the 824 for this reject error message: TED01=P TED02=Invalid Item Ship Unit Detail NTE02= HL01=Value, SN103=Value</i>	Any differences between the Item Ship Quantity and Unit of Measure in the SN1 segment compared to the PO will not be reported in the 824. These will be included in the monthly vendor report card. If you are not shipping an item on the order, it is not necessary to send the item in the 856. If you send an item with a ship quantity of zero, we will not issue an error. If the SN1 segment is not sent at the Item Level, if SN102 is not numeric, or if the code sent in the SN103 is not in our specs, we will reject the ASN. If SN102 is not numeric or missing quantity, we will send a warning EDI Syntax Error as well. Remember to include the number of selling units per item in the ASN SN102; do not include the number of master cartons. See Topic on 'Duplicate Item Numbers' above more information on summing the total quantity for an item within its parent hierarchical level.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.

#	Topic	Question	Answer	Action Needed
57.	Reject Error - Invalid Item Number, UPC Number	<i>What are the values in the 824 for this reject error message: TED01=Q TED02=Invalid Item Number, UPC Number NTE02= HL01=Value</i>	<u>This is one of the top errors.</u> This reject error can occur when 1) only the UPC is given and we cannot match it to a Lowe's item number, 2) both the Lowe's item number and UPC are given and both are not in Lowe's files, 3) when the Item # and UPC Code are both given in the ASN but we do not have those two values linked in our system, 4) the LIN segment is missing, 5) the LIN segment is sent at another level other than Item level, 6) the value in the LIN02 is not equal to the codes in Lowe's 856 specs, or 7) the LIN02 item qualifier was sent but the item number was not sent in the LIN03. See Topic on 'Duplicate Item Numbers' above more information on summing the total quantity for an item within its parent hierarchical level.	If you have any question about which UPC should be linked to Lowe's item number, please contact Lowe's Merchandising Team. Once any item/UPC issues are resolved, correct the ASN error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
58.	Reject Error - UPC Code Not Found	<i>What are the values in the 824 for this reject error message: TED01=MG TED02=UPC Code Not Found NTE02=HL01=Value, UPC=Value</i>	Lowe's prefers to receive Lowe's item number in the LIN segment. If you choose to also send the UPC, we will verify the UPC is on file in Lowe's system. We cannot accept the I2of5 bar code in the LIN segment. If you send both Lowe's item number and your UPC in the LIN segment, it does not matter the sequence of the Item and UPC fields in the LIN segment so long as the correct qualifier is used. The CB qualified number is moved to the Lowe's Item Number field. The UP, EN or UK qualified number is moved to the Bar Code ID field. If only the UPC is given, we will use it to extract Lowe's Item # to populate our ASN database. If the UPC in the LIN segment is not in our file, we will reject the ASN. See Topic on 'Duplicate Item Numbers' above more information on summing the total quantity for an item within its parent hierarchical level.	Contact Lowe's Merchandising Team to verify the UPC we have on file for the item and determine if the new UPC should be added to our file. Once you determine the correct UPC to use, correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
59.	Reject Error - Invalid Lowes Item Number	<i>What are the values in the 824 for this reject error message: TED01=Q TED02=Invalid Lowes Item Number NTE02= HL01=Value, UPC=Value</i>	Our specs indicate you can send either Lowe's item # or your UPC in the LIN segment. We prefer to always receive Lowe's item # in the ASN. Only one LIN segment should be sent per Item loop. If two LIN segments are sent within an Item Loop, we create an EDI Syntax error. We will process the LIN data only when it is sent at the Item HL level. If sent at another level, we ignore it. If the item # is not numeric or is not greater than 0, we reject the ASN. We validate the item # is in Lowe's item file. If both the item and UPC are given and only Lowe's Item # is not found in our table or is invalid but the UPC is found, we will reject the ASN. The difference in rejecting the ASN when the item # is numeric but not in our tables versus issuing a warning when the item is in our tables but not on the PO, is mainly to make sure you are providing accurate information about the shipment. If it is not in our table, then we have no idea what is being shipped. If it is in our table, then we are aware of the additional product on the shipment. See Topic on 'Duplicate Item Numbers' above more information on summing the total quantity for an item within its parent hierarchical level.	If you have any question about which item/UPC are linked in Lowe's system, please contact Lowe's Merchandising Team. Once any item/UPC issues are resolved, correct the ASN error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
60.	Reject Error - Item Level-Invalid Hierarchical Parent ID	<i>What are the values in the 824 for this reject error message: TED01=IID TED02=Item Level-Invalid Hierarchical Parent ID NTE02= HL01=Value</i>	This error can occur when you are supplying the detail-level ASN (BSN05=0001) and the HL03=I but the HL02 value is missing. An 'EDI Syntax Error Detected' error message will also be included in the EDI 824 due to the missing value.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.

#	Topic	Question	Answer	Action Needed
61.	Warning Error - Multiple Ship To Segments Received - Last One Used.	<i>What are the values in the 824 for this warning error message: TED01=006 TED02=Multiple Ship To Segments Received - Last One Used.</i>	The ship to location # in the PO should be echoed back in the 856 using 94 as the qualifier. Precede single-digit stores with a zero or a syntax error is given. For ASNs for cross-dock PO, we can accept N1*ST at the Shipment level and N1*MA at the Order level; either segments are acceptable at either Shipment or Order levels. If N1ST is not sent at the Shipment or Order level, N101 is missing, or the code in N101 is not in the 856 specs, N103 does not equal 94, or N104 is missing or invalid, the ASN will reject. If the Ship To is sent in both Shipment and Order Levels, we use the Order Level and will issue a warning. If two Ship To segments are sent in the Order Level, we use the first Ship To and ignore the second one. If the Ship To is sent in the Shipment Level but not the Order Level, we use the Ship To in the Shipment Level. If the Ship To is sent at any level other than Shipment or Order, we ignore it. If two Ship To segments are sent in the Shipment level and no Ship To is sent at the Order level, we use the first Ship To and ignore the second.	If the Ship To is correct as explained in the description for this error, no action is needed. This is a warning error so you are not required to send a Replacement ASN.
62.	Warning Error - Original ASN Not Found or No Match on Shipment ID	<i>What are the values in the 824 for this warning error message: TED01=011 TED02=Original ASN Not Found or No Match on Shipment ID. NTE02=Replacement Processed. Do Not Send Original.</i>	If the Replacement ASN is received before the Original ASN, this warning message is sent. One reason we may receive the Replacement before the Original ASN may be due to the way the internet sends data via packets through different paths. It could mean that even though you sent the Original before the Replacement, that we may have received the Replacement first. When we receive the Replacement ASN, we use only the Shipment ID to find a match in our file so that we can replace the previous ASN. We will issue this error if we cannot find a match on the Shipment ID. If the Original ASN is on file and we receive a Replacement ASN with an ASN Create Date that is earlier than the Original ASN Create Date, we will reject the Replacement ASN. If the last ASN on file is a Replacement ASN and we receive another Replacement with an ASN Create Date that is earlier than the ASN Create Date for the previous Replacement ASN on file, we do not create an error and ignore the new Replacement ASN.	Determine if and when you sent the Original ASN and identify the Shipment ID that was used to compare to the ASN sent when this error occurred. This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.
63.	Warning Error - Item-UPC Not on PO	<i>What are the values in the 824 for this warning error message: TED01=133 TED02=Item-UPC Not on PO NTE02=HL01=Value, SN102=Value</i>	If an item is on the ASN that was not on the Purchase Order, we will issue this warning error. If Lowe's adds an item to an order that has already been transmitted, the added item will not show up until the next day in our file. Therefore, when contacted about an additional item for an order, you may want to wait until the following day to submit the ASN.	You should contact the Replenishment Buyer to add the item to the purchase order in Lowe's system so there are no issues with receiving the shipment or with the invoice. Then submit the ASN the following day if you would like to eliminate the Warning error that exists for this ASN. If the item should not have been in the ASN, you should submit a Replacement ASN excluding the incorrect item.
64.	Warning Error - PO Has Been Cancelled. ASN Not Processed.	<i>What are the values in the 824 for this warning error message: TED01=141 TED02=PO Has Been Cancelled. ASN Not Processed.</i>	If the purchase order has been cancelled in our system and an ASN is received for the cancelled order, this error is sent in the 824.	You should contact Lowe's Replenishment Buyer if you were unaware of the cancelled status for the purchase order and have questions. If the ASN was sent in error, no action is needed.

#	Topic	Question	Answer	Action Needed
65.	Warning Error - Invalid Freight Method of Payment Code	<i>What are the values in the 824 for this warning error message: TED01=803 TED02=Invalid Freight Method of Payment Code</i>	The FOB segment is mandatory in the ASN. If the FOB code is invalid or missing, this error is issued. You will also receive an EDI Syntax error. If the FOB is sent at any other level than Shipment or Order level, the FOB will be treated as missing. If the value in the FOB does not match the purchase order, we do not issue an error. This type of compliance reporting is handled by the Vendor Performance Report.	This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.
66.	Warning Error - EDI Syntax Error Detected (Also See Reject Errors section for this error)	<i>What are the values in the 824 for this warning error message: TED01=848 TED02=EDI Syntax Error Detected. NTE02= Please review the 997 sent on ASN. Resend ASN if needed.</i>	When an EDI syntax error is noted, Lowe's cannot associate it with an actual segment/element to include the location of the error in the 824. For example, if the DTM01 has an invalid code of "991", this is the only error provided in the 824. Typically, this error is occurs when the CTT01 is missing or inaccurate. These are the other possible reasons this error is given: 1) If multiple BSNs are sent back-to-back prior to Shipment HL, only the first occurrence is used and this error is created. 2) If a MAN segment is sent without an HL. 3) If missing MAN01. 4) If HL01 is missing for ship/order levels. 5) If REF02 is missing or REF02 is sent but REF01 is missing. 6) If N101 is sent but N102 is missing. 7) If only 1 digit is sent for the ship-to location, a minimum of two digits are required. 8) If N302 is sent, but N301 is missing. 9) If N3 is sent but N4 is not sent. 10) If SN102 is not numeric or missing quantity, this error is issued. 11) If FOB segment is missing.	First, verify you included the CTT segment and the CTT01 is correct. If the CTT is ok, check the other possible causes and resend the ASN as a Replacement if needed.
67.	Warning Error - Invalid Carrier Equipment Details	<i>What are the values in the 824 for this warning error message: TED01=848 TED02=Invalid Carrier Equipment Details NTE02= TD303=Value</i>	The TD3 segment can be sent only at the Shipment level. This segment is optional for truck shipments but is required for rail shipments. TD303 can be alpha-numeric. If TD3 segment is missing or sent at any level other than shipment, we do not create an error. If TD301 is invalid or TD303 is missing, we create a warning. See the FDC EDI ASN Specifications Supplement for more information on rail shipments.	This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.
68.	Warning Error - Invalid Packaging Code	<i>What are the values in the 824 for this warning error message: TED01=848 TED02=Invalid Packaging Code</i>	If the packaging code does not match specs, we will not validate the TD101 packaging counts match the HL tare/pack counts for Detail ASNs and will ignore the TD1, and we will report this warning error. If TD101 is invalid or missing, we create this error. Lowe's does not require Pack (Carton) HL segments in the ASN. If Pack level detail is included in the ASN, it will be validated but the GS1-128 bar code information is not currently utilized by Lowe's.	This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.
69.	Warning Error - Invalid Packaging Quantity	<i>What are the values in the 824 for this warning error message: TED01=848 TED02=Invalid Packaging Quantity NTE02= TD101=Value</i>	For the TD102, the X12 standards allow for negative numbers but we do not have the application field defined as signed. If a negative number is sent, we will drop the negative sign and process the data and will not create an error. X12 standards do not allow for decimals for this field. If it is sent with decimals, we do not map the value and move zeroes to field but will process the ASN since the TD1 is optional and will create a warning error because the counts cannot be matched.	This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.
70.	Warning Error - Invalid Ship Time	<i>What are the values in the 824 for this warning error message: TED01=848 TED02=Invalid Ship Time NTE02= DTM01=Value</i>	The Ship Time is optional. If it is not sent, no error is produced. If the Ship Time is sent, the Ship Time Zone is required. If the value sent for Ship Time is invalid, issue this error.	This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.

#	Topic	Question	Answer	Action Needed
71.	Warning Error - Invalid Ship Time Zone	<i>What are the values in the 824 for this warning error message: TED01=848 TED02=Invalid Ship Time Zone NTE02=DTM01=Value</i>	The Ship Time Zone is conditional. If it is not sent, no error is produced. If the Ship Time Zone is sent, the Ship Time is required. The ship time zone could be different from the arrival time zone. If the value sent for the Ship Time Zone is invalid, issue this error.	This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.
72.	Warning Error - Invalid Arrival Date	<i>What are the values in the 824 for this warning error message: TED01=DTE TED02=Invalid Arrival Date NTE02=DTM01=Value</i>	The Arrival Date is required on All ASNs. We accept this segment at either the Shipment or Order Level. If we have an Arrival Date error, we do not validate the Arrival Time and Arrival Time Zone fields. If the value sent for the Arrival Date is invalid, we issue this error.	Correct the error(s) and resend as a Replacement ASN using the same Shipment ID as the Original ASN and replacement code in the BSN01.
73.	Warning Error - Invalid Arrival Time	<i>What are the values in the 824 for this warning error message: TED01=848 TED02=Invalid Arrival Time NTE02=DTM01=Value</i>	The Arrival Time is optional. If it is not sent, no error is produced. If the Arrival Time is sent, the Arrival Time Zone is required. If the value sent is invalid, we issue a warning error.	This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.
74.	Warning Error - Invalid Arrival Time Zone	<i>What are the values in the 824 for this warning error message: TED01=848 TED02=Invalid Arrival Time Zone NTE02=DTM01=Value</i>	The Arrival Time Zone is conditional. If it is not sent, no error is produced. If the Arrival Time Zone is sent, the Arrival Time is required. If the value sent is invalid, we issue a warning error.	This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.
75.	Warning Error - Invalid Vendor Number	<i>What are the values in the 824 for this warning error message: TED01=MF TED02=Invalid Vendor Number</i>	All of the REF codes are optional. However, if the vendor number is not sent, a warning error is generated. The vendor number (REF*IA) can be sent only at the Order level. Lowe's prefers the vendor number from the purchase order to be echoed back in the 856 document.	Please add the vendor number to your ASN map as Lowe's prefers to always receive it for all ASNs. Please resend a Replacement ASN when you receive this error.
76.	Additional info on REF segments	<i>Additional info on REF segments</i>	The bill of lading (REF*BM) is required if the shipment is moved by a third party, except for small package carriers. Lowe's prefers to always receive the BOL for all ASNs. The master bill of lading (REF*MB) can be sent at only the Shipment level. The bill of lading (REF*BM) and carrier reference number-pro/invoice number (REF*CN) can be at either the Shipment or Order level. If all of the REF segments are sent at the Shipment level, we will create an Invalid Vendor Number error. If all of them are sent at the Order Level, we will not map MB and will not create an error. If any of the REF segments are sent at a different level than what is expected, the map will ignore them and only an Invalid Vendor Number error will be created. If a valid X12 code is sent in REF01 but it is not in the specs, we do not issue error.	
77.	Additional info on REF segments	<i>Additional info on REF segments</i>	One order cannot span multiple trailers. Also, the ASN only covers one trailer & one order. A Master BOL is issued by Lowe's. The BOL we receive on the shipping documents is your BOL. A BOL may cover several orders so it will not be unique per order. The BOL pertains to one trip where a trip may be to pick up product for one to many orders from multiple vendors and then distribute to multiple Lowe's locations (stop-offs). The Carrier's Invoice # is assigned by BOL which may cover several orders. Therefore, since we ask you to send one ASN per order, then the BSN02 would be unique if BSN01 is 00 (Original). The MB, BM and CN may or may not be unique across transactions.	

#	Topic	Question	Answer	Action Needed
78.	Warning Error - Missing SCAC-Carrier ID	<i>What are the values in the 824 for this warning error message: TED01=MID TED02=Missing SCAC-Carrier ID NTE02= TD502=Value, TD504=Value</i>	The TD5 segment is accepted only at the Shipment level. We do not validate the SCAC is valid; any carrier issues are communicated by Lowe's Logistics team. If the TD5 segment is missing or at any other level, TD502 is missing or is a valid X12 code but not in our specs, TD503 is missing and TD502 matches our specs, we create this warning error.	This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.
79.	Warning Error - Invalid Transportation Method	<i>What are the values in the 824 for this warning error message: TED01=S TED02=Invalid Transportation Method</i>	If the TD504 is missing or invalid based on the allowed codes in our specs, this warning error is issued.	This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.
80.	Warning Error - Pack (Carton) Count Mismatch	<i>What are the values in the 824 for this warning error message: TED01=QTY TED02=Pack (Carton) Count Mismatch NTE02= Pack (Carton) HL Count=Value</i>	The TD1 segment is optional for sending Detail ASNs with GS1-128 data. It should not be sent for Summary ASNs. If the TD1 is sent at any other level other than Shipment, it is ignored. When sent, it represents the order and not a trailer which may contain several orders. We match the quantity in the TD102 to the number of HL tare/pack segments. For example, if we have two tares (pallets), TD1*PLT*2 should be sent and two HL tare (pallet) loops should be included in the 856. Multiple TD1 segments can be sent in the 856; for example, CTN, ROL, BAG, and these codes require matching pack (carton) HL loops. If shipping in multiple cartons, the total cartons should be summed and only one TD1 sent. If the TD102 packaging counts do not match the HL pack counts for Detail ASNs, we will issue this error. Lowe's does not require Pack (Carton) HL segments in the ASN. If Pack level detail is included in the ASN, it will be validated but the GS1-128 bar code information is not currently utilized by Lowe's.	Compare the number of HL Pack segments to the TD1*CTN value to identify the error. This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.
81.	Warning Error - Tare (Pallet) Count Mismatch	<i>What are the values in the 824 for this warning error message: TED01=QTY TED02=Tare (Pallet) Count Mismatch NTE02= Tare (Pallet) HL Count=Value</i>	If the TD102 packaging counts do not match the HL tare counts for Detail ASNs, we will issue this error. See 'Pack (Carton) Count Mismatch' for more information.	Compare the number of HL Tare segments to the TD1*PLT value to identify the error. This is a warning error so you are not required to send a Replacement ASN. However, if you find a Replacement is needed, please submit it.
82.	Warning Error - PO Has Been Received. ASN Not Processed.	<i>What are the values in the 824 for this warning error message: TED01=138 TED02=PO Has Been Received. ASN Not Processed.</i>	If the ASN is submitted after the purchase order has been received, this error is sent in the 824. For the ASN in error, the ASN cannot be used since we have already processed the shipment.	Please take steps to ensure the ASN is submitted when the truck is sealed or before the shipment leaves your facility. This should ensure we have the ASN prior to receiving your shipment.
83.	Warning Error - Original Sent Out of Sequence <i>(changed from Reject Error 4th Qtr 2011)</i>	<i>What are the values in the 824 for this warning error message: TED01=T TED02=Original Sent Out of Sequence.</i>	This is one of the most often reported errors. This can occur when you use the same Shipment ID for the same order when attempting to submit a corrected ASN but fail to send the second ASN as a Replacement ASN, or when you use the same Shipment ID for different orders. Lowe's will post your Shipment ID and will use it to apply all subsequent ASNs when they are identified as a Replacement ASN. It is important to always use a unique Shipment ID for one Purchase Order and for all of ASNs submitted for the order. Lowe's prefers to receive one Original ASN that is accurate and timely which should eliminate the need for a Replacement ASN. If you need to submit a change for an ASN, it	Please do not contact Lowe's EDI team to validate when the Shipment ID was sent twice to Lowe's. We request that you check your data internally to determine this and take action to eliminate this from occurring in the future. You have the option to correct the error(s) and

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			<p>must be submitted with the same Shipment ID as the Original ASN and the replacement code must be included in the BSN01. See the information in the General Section on Original and Replacement ASNs. If multiple Original ASNs are received for the same PO with the same Shipment ID, Lowe's accepts the ASNs and will utilize the last one received. If Lowe's has a Replacement ASN on file and we receive an Original ASN, the Original ASN will be processed and a warning error will be issued. If you do not ship complete and need to send a partial shipment at a later date, you should contact Lowe's Replenishment Buyer to generate a different order for the partial shipment and you would submit a different ASN with a different Shipment ID for the partial shipment for the new PO number.</p>	<p>resend as a Replacement ASN using the same Shipment ID as the Original ASN as well as include the replacement code in the BSN01.</p>