



June 2, 2014

Subject: **Line # Change on the WebForm SOS Purchase Order, SOS Order Status, and SOS Invoice Transactions**

Attention: **Lowe's WebForm SOS Configurable Vendors**

Lowe's appreciates your support of our Special Order Sales (SOS) Program and would like to make you aware of some upcoming changes that will be reflected on the WebForm SOS Purchase Order, SOS Order Status, and SOS Invoice transactions.

With an upcoming system upgrade, the value included in the Line # field will change from the data value you have typically seen displayed for Lowe's SOS PO. This also means for the SOS documents you submit to Lowe's, that same value will be included in the WebForm SOS Order Status and SOS Invoice transactions. The Line # should always be sent in ascending, numerical order but may not always be sent with sequential numbering. It can include a minimum of 1 digit to a maximum of 6 digits. The data field is zero-suppressed.

Hopefully this will not require any changes to your internal systems (i.e., ERP). This is a breakdown of what you can expect to be included for the value in the Line # field along with data examples.

- For orders that are non-configurable (eCat), the field will contain a value of 1, 2, 3 sequential numbering.
- For orders where the line item represents both the product and installation, the Line # may include sequential numbering but may not always begin with a Line # of 1.
- For orders that are configurable (m2o, 20/20), the field will contain a value with an 80,000 series of numbers. The Line # may not always begin with 80001.
- When the order also includes a service item, the field will contain a value with a 90,000 series of numbers and these will be listed at the end of the transaction. The Line # for the service option may not always begin with 90001.
- Orders may be split between vendors to fulfill a customer's project. For this reason, the Line # may not be sequential on an order. For example, for each type of item, the Line # may not always begin with 1 or 80001 or 90001. \*The chart below includes examples where the SOS project is not split between vendors.

SOS PO Scenario Data Examples	*Assigned Line #	Lowe's Item #
Configurable product only	80001	123456
	80002	345678
Item represents both product and installation	1	41123
	2	867089
Item represents both product and installation, and the PO includes service options	1	41123
	2	600489
	90001	144709
	90002	54321
Non-configurable product	1	703214
	2	81234
Non-configurable product with service options	1	114378
	2	506712
	90001	6655443

Important Note – Lowe's will be doing a gradual rollout beginning early September 2014 with this change. Your company may receive WebForm SOS POs with the above format change as well as with the current format. Please ensure you can process the SOS transactions for both types of SOS POs. The expected completion date for all SOS POs to follow the new format is targeted for late 2015.

Additionally, for the WebForm SOS Purchase Orders you receive from Lowe's prior to the upgrade, the same value will be displayed for the Line # in the WebForm Order Status and WebForm Invoice transactions.



Please direct **technical** questions to [EDI-Production@Lowe.com](mailto:EDI-Production@Lowe.com) and **business** questions to your Lowe's SOS Merchandising Team.

Thank you for your assistance with this change to our SOS WebForm transactions.

Lowe's EDI Support Team