



**L G Sourcing, Inc.**

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## **LG Sourcing Supplier Product Testing Program**

It is an LG Sourcing standard practice that items purchased for sale at Lowe's retail locations must abide by all applicable laws and regulatory requirements, as well as meet all quality requirements established by LG Sourcing Quality Assurance (QA).

All LG Sourcing import items must comply with testing criteria called Lowe's Acceptance Protocols. This process is to ensure product sold by Lowe's meets or exceeds the requirements set forth in the Lowe's Acceptance Protocols.

LG Sourcing requires that all import items pass product testing and transit testing prior to creating purchase orders for these items. All LG Sourcing import items must have a valid test report on file before Lowe's will begin selling the product on its shelves. All products must then be tested on an annual basis and will also be subjected to random product audit tests at the discretion of the LG Sourcing QA Department.

Testing will be performed by Lowe's approved independent testing laboratories. All testing costs will be paid by the vendor, including product samples, distribution, testing fees, etc. The testing labs can provide estimates for current testing fees. Testing by independent testing facilities must be completed before product is shipped by LG Sourcing (please refer to the list of approved 3<sup>rd</sup> Party Laboratories and Contact information for each Lab).

On average, testing turnaround time from the laboratory is 6 to 8 business days for items intended for indoor use and 10 to 13 business days for items intended for outdoor use. Expedited testing is available at an additional cost.

Some products can have a representative sample submitted (to represent an entire group of products) due to seasonality and/or extreme similarity. An example of this is Window Blinds (not all sizes will require testing). The factory should provide the complete list of similar items, along with their recommended sample selections to represent the entire list, to the LG Sourcing QA Department. LG Sourcing QA will determine if the list is sufficient or if additional items should be selected.

Direction for all testing failures will be provided to the vendor / factory by the LG Sourcing QA office.

**See attachment for Lowe's approved lab information.**