

LOWE'S REQUIRED INBOUND SHIPMENT STATUS MESSAGES

Introduction

Shipment Status Messages (EDI214) are considered event driven and must be transmitted as the event takes place. The Shipment Status Message (EDI214) is required from Lowe's Carriers to:

- Provide the status and ensure visibility of Lowe's product from *Pickup at the Vendor to Delivery at a Lowe's DC*
- Enable the measurement of Key Performance Indicators (KPIs) such as delivery performance, reporting performance, and status response time.

The complete Lowe's EDI214 specs can be found by visiting www.loweslink.com and clicking on EDI.

Shipment Status Message (EDI214) Transmission

Shipment Status Information can be sent by transmitting EDI214's to Lowe's OR entering via the web, using NetWORKS Carrier.

- If using EDI: Refer to the "Code" columns of the below requirement lists.
- If using NetWORKS Carrier: Refer to the "Definition & Explanation" columns for the correct verbiage that needs to be input in the "Status Code" and "Reason Code" boxes from the Status Message screen

Shipment Status Message (EDI214) Requirements

REQUIRED STATUS UPDATES: Lowe's expects the status information for Inbound Shipments to ALWAYS be communicated AS THE EVENT OCCURS by using the below required status codes.

Required Status Codes								
Element ID	Element Ref	Code	Definition & Explanation	Element ID	Element Ref	Code	Definition & Explanation	
1	Shipment Appointment Status Code (1652)	AT7-03	AA	Pick-up Appointment Date and/or Time	Shipment Status Appointment Reason Codes (1651)	AT7-04	NS	Normal Status
2	Shipment Status Code (1650)	AT7-01	X3	Arrived at Pick-up Location	Shipment Status Appointment Reason Codes (1651)	AT7-02	NS	Normal Status
3	Shipment Status Code (1650)	AT7-01	AF	Carrier Departed Pick-up Location with Shipment	Shipment Status Appointment Reason Codes (1651)	AT7-02	NS	Normal Status
4	Shipment Status Code (1650)	AT7-01	AG	Estimated Delivery	Shipment Status Appointment Reason Codes (1651)	AT7-02	NS	Normal Status
5	Shipment Status Code (1650)	AT7-01	X1	Arrived at Delivery Location	Shipment Status Appointment Reason Codes (1651)	AT7-02	NS	Normal Status
6	Shipment Status Code (1650)	AT7-01	D1	Completed Unloading at Delivery Location	Shipment Status Appointment Reason Codes (1651)	AT7-02	NS	Normal Status

RESCHEDULED STATUS UPDATES and REASON CODES: Any PICKUP or DELIVERY date (i.e. the date has changed from the ORIGINAL LOAD TENDER) must be rescheduled.

- Using an EDI214 status code of AA for pickup or AG for delivery
- No later than 10am EST on the day following the original requested appointment

Below are the general reason codes that are to be used with EVERY rescheduled appointment.

General Reason Codes							
Element ID	Element Ref	Code	Definition & Explanation	Element ID	Element Ref	Code	Definition & Explanation
Shipment Status Code (1650)	AT7-01	SD	Shipment Delayed	Shipment Status Appointment Reason Codes (1651)	AT7-02	AG	Consignee Related
Shipment Status Code (1650)	AT7-01	SD	Shipment Delayed	Shipment Status Appointment Reason Codes (1651)	AT7-02	AH	Driver Related
Shipment Status Code (1650)	AT7-01	SD	Shipment Delayed	Shipment Status Appointment Reason Codes (1651)	AT7-02	AM	Shipper Related
Shipment Status Code (1650)	AT7-01	SD	Shipment Delayed	Shipment Status Appointment Reason Codes (1651)	AT7-02	BK	Pre-arranged appointment/ pickup adjusted for transit time
Shipment Status Code (1650)	AT7-01	SD	Shipment Delayed	Shipment Status Appointment Reason Codes (1651)	AT7-02	AO	Weather or Natural Disaster Related