



BUSINESS EXAMPLES
870 ORDER STATUS REPORT

SOS 870 BUSINESS EXAMPLES

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These are the 870 Business Examples included in this document. Please review the SOS Vendor Packet and 870 Implementation Guide for other types of 870's.

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Business Example 1 – 870 IN Order Level No Item Exceptions - Special Order Direct Delivery to the Customer/Installer (Shipment Status = In Process – Vendor Approved; no item detail required when there are no item exceptions)

| | |
|--|---|
| ISA*00* *00* *01*Sender's ID *08*6135830001*010205*0900*U*00400*00000015*0*T> | Interchange Control Header |
| GS*RS* Sender's ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe's Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST*Name of Person Receiving Shipment*12*999 9999999 | First and Last Name of Person Receiving Shipment & Phone# (receiving customer's name or installer's name) |
| N3*STREET ADDRESS | Street Address for direct delivery shipment |
| N4*CITY*ST*ZIP | City, State, & Zip Code for direct delivery shipment |
| LOOP ID – N1 | |
| N1*SN**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer's Last Name, Buying Customer's First Name*12*123 4567890 | Buying Customer's Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*IN | In Process – Vendor has Approved Order |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*14*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |

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Business Example 2 – 870 IN Order Level No Item Exceptions - Special Order Delivery to Lowe’s Store (Shipment Status = In Process – Vendor Approved; no item detail required when there are no item exceptions)

| | |
|--|---|
| ISA*00* *00* *01* Sender’s ID *08*6135830001*010205*0900*U*00400*00000015*0*T> | Interchange Control Header |
| GS*RS* Sender’s ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe’s Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST* *94*0960 | Store Location where purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer’s Last Name, Buying Customer’s First Name*12*123 4567890 | Buying Customer’s Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*IN | In Process – Vendor has Approved Order |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*11*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |



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Business Example 3 – 870 AP Order Level No Item Exceptions - Special Order Direct Delivery to the Customer/Installer (Shipment Status = Order is Committed by Vendor and Product is Allocated to Production)

| | |
|---|---|
| ISA*00* *00* *01* Sender's ID *08*6135830001*010205*0900*U*00400*000000015*0*T> | Interchange Control Header |
| GS*RS* Sender's ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe's Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST*Name of Person Receiving Shipment*12*999 9999999 | First and Last Name of Person Receiving Shipment & Phone# (receiving customer's name or installer's name) |
| N3*STREET ADDRESS | Street Address for direct delivery shipment |
| N4*CITY*ST*ZIP | City, State, & Zip Code for direct delivery shipment |
| LOOP ID – N1 | |
| N1*SN**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer's Last Name, Buying Customer's First Name*12*123 4567890 | Buying Customer's Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*AP | Order is Committed by Vendor and Product is Allocated to Production |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*14*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |

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Business Example 4 – 870 AP Order Level No Item Exceptions - Special Order Delivery to Lowe’s Store (Shipment Status = Order is Committed by Vendor and Product is Allocated to Production)

| | |
|--|---|
| ISA*00* *00* *01* Sender’s ID *08*6135830001*010205*0900*U*00400*00000015*0*T> | Interchange Control Header |
| GS*RS* Sender’s ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe’s Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST* *94*960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer’s Last Name, Buying Customer’s First Name*12*123 4567890 | Buying Customer’s Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*AP | Order is committed by vendor and Product is allocated to production |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*11*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |

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Business Example 5 – 870 CC Order Level, Item Detail Required - Special Order Delivery to Lowe's Store (Shipment Status = Shipped Complete at Order Level & Item Level)

| | |
|---|--|
| ISA*00* *00* *01* Sender's ID *08*6135830001*010205*0900*U*00400*00000015*0*T> | Interchange Control Header |
| GS*RS* Sender's ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*123456789 | Lowe's Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer's Last Name, Buying Customer's First Name*12*123 4567890 | Buying Customer's Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*CC | Order is Shipped Complete |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – HL | |
| HL*2**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*1*25*EA*2.5*QT* CB*123456789*VC*ABC123*UP*012345678905 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*CC | Item is Shipped Complete |
| QTY*39*25 | Quantity Shipped |
| QTY*63*25 | Quantity Ordered |
| TD5**2*AIRB*U | Carrier SCAC/ TransportationMethod/Carrier Name |
| REF*AAO*34557574962 | Carrier Tracking Number |
| HL*3**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*2*10*EA*1.5*QT* CB*111111111*VC*ABC111*UP*123456789012 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*CC | Item is Shipped Complete |
| QTY*39*10 | Quantity Shipped |
| QTY*63*10 | Quantity Ordered |
| TD5**2*AIRB*U | Carrier SCAC/ TransportationMethod/Carrier Name |
| REF*AAO*34557574962 | Carrier Tracking Number |
| HL*4**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*3*15*EA*3.5*QT* CB*222222222*VC*ABC222*UP*1212121212 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*CC | Item is Shipped Complete |



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| | |
|----------------------|---|
| QTY*39*15 | Quantity Shipped |
| QTY*63*15 | Quantity Ordered |
| TD5**2*AIRB*U | Carrier SCAC/ TransportationMethod/Carrier Name |
| REF*AAO*34557574962 | Carrier Tracking Number |
| LOOP ID – CTT | |
| CTT*4 | Number of HL segments in the transaction set |
| SE*32*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |

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Business Example 6 – 870 CC Order Level, Item Detail Required - Special Order Direct Delivery to Customer/Installer (Shipment Status = Shipped Complete at Order Level and Item Level)

| | |
|---|---|
| ISA*00* *00* *01* Sender's ID *08*6135830001*010205*0900*U*00400*00000015*0*T> | Interchange Control Header |
| GS*RS* Sender's ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*123456789 | Lowe's Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST*Name of Person Receiving Shipment*12*999 9999999 | First and Last Name of Person Receiving Shipment & Phone# (receiving customer's name or installer's name) |
| N3*STREET ADDRESS | Street Address for direct delivery shipment |
| N4*CITY*ST*ZIP | City, State, & Zip Code for direct delivery shipment |
| LOOP ID – N1 | |
| N1*SN**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer's Last Name, Buying Customer's First Name*12*123 4567890 | Buying Customer's Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*CC | Order is Shipped Complete |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – HL | |
| HL*2**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*1*25*EA*2.5*QT* CB*123456789*VC*ABC123*UP*012345678905 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*CC | Item is Shipped Complete |
| QTY*39*25 | Quantity Shipped |
| QTY*63*25 | Quantity Ordered |
| TD5**2*AIRB*U | Carrier SCAC/ TransportationMethod/Carrier Name |
| REF*AAO*34557574962 | Carrier Tracking Number |
| HL*3**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*2*10*EA*1.5*QT* CB*111111111*VC*ABC111*UP*123456789012 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*CC | Item is Shipped Complete |



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| | |
|---|--|
| QTY*39*10 | Quantity Shipped |
| QTY*63*10 | Quantity Ordered |
| TD5**2*AIRB*U | Carrier SCAC/ TransportationMethod/Carrier Name |
| REF*AAO*34557574962 | Carrier Tracking Number |
| HL *4**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*3*15*EA*3.5*QT* CB*22222222*VC*ABC222*UP*1212121212 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*CC | Item is Shipped Complete |
| QTY*39*15 | Quantity Shipped |
| QTY*63*15 | Quantity Ordered |
| TD5**2*AIRB*U | Carrier SCAC/ TransportationMethod/Carrier Name |
| REF*AAO*34557574962 | Carrier Tracking Number |
| LOOP ID – CTT | |
| CTT*4 | Number of HL segments in the transaction set |
| SE*32*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |



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Business Example 7 – 870 DD Order Level - Special Order Direct Delivery to Customer/Installer (Shipment Status = Delivered)

| | |
|---|---|
| ISA*00* *00* *01* Sender's ID *08*6135830001*010205*0900*U*00400*000000015*0*T> | Interchange Control Header |
| GS*RS* Sender's ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe's Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST*Name of Person Receiving Shipment*12*999 9999999 | First and Last Name of Person Receiving Shipment & Phone# (receiving customer's name or installer's name) |
| N3*STREET ADDRESS | Street Address for direct delivery shipment |
| N4*CITY*ST*ZIP | City, State, & Zip Code for direct delivery shipment |
| LOOP ID – N1 | |
| N1*SN**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer's Last Name, Buying Customer's First Name*12*123 4567890 | Buying Customer's Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*DD | Shipment Delivered to Customer |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*14*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |

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Business Example 8 – 870 ED/EX Order Level - Special Order Delivery to Lowe’s Store (Shipment Status = Entire Order is to be Rescheduled with an ED Order Status to Send an Expected to Ship By Date, or with an EX Order Status to Send an Expected to Deliver By Date)

| | |
|--|---|
| ISA*00* *00* *01* Sender’s ID *08*6135830001*010205*0900*U*00400*00000015*0*T> | Interchange Control Header |
| GS*RS* Sender’s ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe’s Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer’s Last Name, Buying Customer’s First Name*12*123 4567890 | Buying Customer’s Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*ED*20010215 | Expected to Ship By Status/Date to be Shipped By |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*11*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |



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Business Example 9 – 870 IN Order Level with ED/EX Item Level - Special Order Delivery to Lowe's Store (Shipment Status = Item is to be Rescheduled)

| | |
|---|--|
| ISA*00* *00* *01* Sender's ID *08*6135830001*010807*0900*U*00400*00000015*0*T> | Interchange Control Header |
| GS*RS* Sender's ID *6135830001*20010807*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010807***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe's Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer's Last Name, Buying Customer's First Name*12*123 4567890 | Buying Customer's Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010807 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*IN | In Process Order Level |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – HL | |
| HL*2**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*1*25*EA*2.5*QT* CB*123456789*VC*ABC123*UP*012345678905 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*ED*20010817 | ED=Expected to Ship By/EX=Expected to Deliver By/Date |
| QTY*63*25 | On Order Quantity |
| HL*3**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*2*10*EA*1.5*QT* CB*111111111*VC*ABC111*UP*123456789012 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*IN | In Process Item Level |
| QTY*63*10 | On Order Quantity |
| HL*4**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*3*15*EA*3.5*QT* CB*222222222*VC*ABC222*UP*1212121212 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*IN | In Process Item Level |
| QTY*63*15 | On Order Quantity |
| LOOP ID – CTT | |
| CTT*4 | Number of HL segments in the transaction set |
| SE*20*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |



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Business Example 10 – 870 IN Order Level w/REJ reason code, DS Item Level w/W08 Reason Code - Special Order Delivery to Lowe's Store (Shipment Status = Item Quantity is Completely Out-of-Stock)

| | |
|---|--|
| ISA*00* *00* *01* Sender's ID *08*6135830001*010205*0900*U*00400*00000015*0*T> | Interchange Control Header |
| GS*RS* Sender's ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe's Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer's Last Name, Buying Customer's First Name*12*123 4567890 | Buying Customer's Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*IN**REJ | In Process Order Level with REJECT status reason code |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – HL | |
| HL*2**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*1*25*EA*2.5*QT* CB*123456789*VC*ABC123*UP*012345678905 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*DS**W08 | Out of Stock Condition for Item-DS Status/W08 Reason Code |
| QTY*63*0 | On Order Quantity for Item is Completely Out-of-Stock |
| HL*3**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*2*10*EA*1.5*QT* CB*111111111*VC*ABC111*UP*123456789012 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*IN | In Process Item Level (total quantity is available to ship) |
| QTY*63*10 | On Order Quantity is 10; PO1-02 is 10. |
| HL*4**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*3*15*EA*3.5*QT* CB*222222222*VC*ABC222*UP*1212121212 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*IN | In Process Item Level (total quantity is available to ship) |
| QTY*63*15 | On Order Quantity is 15; PO1-02 is 15. |
| LOOP ID – CTT | |
| CTT*4 | Number of HL segments in the transaction set |
| SE*23*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |



SOS 870 BUSINESS EXAMPLES

Business Example 11 – 870 IN Order Level w/REJ Reason Code, DS Item Level w/W08 Reason Code - Special Order Delivery to Lowe's Store (Shipment Status = Item Quantity is Partially Out-of-Stock)

| | |
|---|---|
| ISA*00* *00* *01* Sender's ID *08*6135830001*010205*0900*U*00400*00000015*0*T> | Interchange Control Header |
| GS*RS* Sender's ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe's Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer's Last Name, Buying Customer's First Name*12*123 4567890 | Buying Customer's Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*IN**REJ | In Process Order Level with REJECT status reason code |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – HL | |
| HL*2**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*1*25*EA*2.5*QT* CB*123456789*VC*ABC123*UP*012345678905 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*DS**W08 | Out of Stock Condition for Item-DS Status/W08 Reason Code |
| QTY*63*5 | Quantity Vendor has to Ship is 5 = On Order Quantity; (Quantity Unavailable to Ship is 20; PO1-02 Quantity is 25) |
| HL*3**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*2*10*EA*1.5*QT* CB*111111111*VC*ABC111*UP*123456789012 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*IN | In Process Item Level (total quantity is available to ship) |
| QTY*63*10 | On Order Quantity is 10; PO1-02 Quantity is 10. |
| HL*4**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*3*15*EA*3.5*QT* CB*222222222*VC*ABC222*UP*1212121212 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*IN | In Process Item Level (total quantity is available to ship) |
| QTY*63*15 | On Order Quantity is 15; PO1-02 is 15. |
| LOOP ID – CTT | |
| CTT*4 | Number of HL segments in the transaction set |
| SE*23*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |



SOS 870 BUSINESS EXAMPLES

Business Example 12 – 870 IN Order Level w/REJ Reason Code, IC Item Level w/REJ Reason Code -Special Order Delivery to Lowe’s Store (Shipment Status = In Process, Invalid Item Rejected or Item has been Discontinued)

| | |
|---|--|
| ISA*00* *00* *01* Sender’s ID *08*6135830001*010205*0900*U*00400*00000015*0*T> | Interchange Control Header |
| GS*RS* Sender’s ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe’s Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer’s Last Name, Buying Customer’s First Name*12*123 4567890 | Buying Customer’s Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*IN**REJ | In Process Order Level with REJECT status reason code |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – HL | |
| HL*2**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*1*25*EA*2.5*QT* CB*123456789*VC*ABC123*UP*012345678905 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe’s Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*IC**REJ | Invalid Item Information Received, Item Cancelled-IC Status for Item with REJ Reason Code |
| QTY*63*25 | On Order Quantity is 25; PO1-02 is 25. |
| HL*3**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*2*10*EA*1.5*QT* CB*111111111*VC*ABC111*UP*123456789012 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe’s Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*IN | In Process Item Level (item information is correct) |
| QTY*63*10 | On Order Quantity is 10; PO1-02 is 10. |
| HL*4**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*3*15*EA*3.5*QT* CB*222222222*VC*ABC222*UP*1212121212 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe’s Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*IN | In Process Item Level (item information is correct) |
| QTY*63*15 | On Order Quantity is 15; PO1-02 is 15. |
| LOOP ID – CTT | |
| CTT*4 | Number of HL segments in the transaction set |
| SE*20*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |



SOS 870 BUSINESS EXAMPLES

Business Example 13 – 870 IN Order Level, IN Item Level w/ W05 Reason Code - Special Order Delivery to Lowe's Store (Shipment Status = In Process, Incorrect Pricing)

| | |
|--|--|
| ISA*00* *00* *01* Sender's ID *08*6135830001*010205*0900*U*00400*000000015*0*T> | Interchange Control Header |
| GS*RS* Sender's ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe's Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer's Last Name, Buying Customer's First Name*12*123 4567890 | Buying Customer's Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*IN | In Process Order Level |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – HL | |
| HL*2**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*1*25*EA*2.5*QT* CB*123456789*VC*ABC123*UP*012345678905 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*IN**W05 | Pricing Discrepancy Noted –IN Status with W05 Reason Code |
| QTY*63*25 | On Order Quantity is 25; PO1-02 is 25. |
| HL*3**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*2*10*EA*1.5*QT* CB*111111111*VC*ABC111*UP*123456789012 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*IN | In Process Item Level (item information is correct) |
| QTY*63*10 | On Order Quantity is 10; PO1-02 is 10. |
| HL*4**I | Item Hierarchy |
| LOOP ID – PO1 | |
| PO1*3*15*EA*3.5*QT* CB*222222222*VC*ABC222*UP*1212121212 | Assigned line # from 850, Order Quantity, UOM, Price, Lowe's Item #, Vendor Model # and/or UPC # |
| LOOP ID – ISR | |
| ISR*IN | In Process Item Level (item information is correct) |
| QTY*63*15 | On Ordee Quantity is 15; PO1-02 is 15. |
| LOOP ID – CTT | |
| CTT*4 | Number of HL segments in the transaction set |
| SE*20*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |



SOS 870 BUSINESS EXAMPLES

Business Example 14 – 870 DE Order Level – Cancelling a Special Order Delivery to a Lowe’s Store After Receiving 850 Order Cancellation (Shipment Status = Deleted; Response to 850 Order Cancellation Vendor Received)

| | |
|--|---|
| ISA*00* *00* *01* Sender’s ID *08*6135830001*010205*0900*U*00400*000000015*0*T> | Interchange Control Header |
| GS*RS* Sender’s ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe’s Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer’s Last Name, Buying Customer’s First Name*12*123 4567890 | Buying Customer’s Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*DE | Order has been Deleted as directed by 850 Order Cancellation Vendor Received |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*11*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |

SOS 870 BUSINESS EXAMPLES

Business Example 15 – 870 NN Order Level (optional 870; discuss with Lowe’s EDI Coordinator to determine if this 870 is needed) - Special Order Delivery to Lowe’s Store (Shipment Status = Not In Process, Vendor Acknowledged Receipt of 850 but has not reviewed item info or delivery date; no line item detail required in 870)

| | |
|--|---|
| ISA*00* *00* *01* Sender’s ID *08*6135830001*010205*0900*U*00400*000000015*0*T> | Interchange Control Header |
| GS*RS* Sender’s ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe’s Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST* *94*0960 | Store Location where purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer’s Last Name, Buying Customer’s First Name*12*123 4567890 | Buying Customer’s Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*NN | Vendor Acknowledged Receipt of SOS 850 Original |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*11*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |

SOS 870 BUSINESS EXAMPLES

Business Example 16 – 870 EX Order Level w/Rescheduled Date and 051 Reason Code – Vendor-Supplied Carrier Delay for Special Order Delivery to a Lowe’s Store (Shipment Status = Sent After AP when Vendor-Supplied Carrier causes delay in delivery; New Delivery Date in 870 indicates when shipment should arrive and was rescheduled due to the 051 reason code)

| | |
|--|---|
| ISA*00* *00* *01* Sender’s ID *08*6135830001*010205*0900*U*00400*000000015*0*T> | Interchange Control Header |
| GS*RS* Sender’s ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe’s Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer’s Last Name, Buying Customer’s First Name*12*123 4567890 | Buying Customer’s Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*EX*20010215*051 | Expected to Deliver By Status/Date to be Delivered By / 051 Reason Code |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*11*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |

SOS 870 BUSINESS EXAMPLES

Business Example 17 – 870 EX Order Level w/Rescheduled Date and 052 Reason Code – Import Container Delay for Special Order Delivery to a Lowe’s Store (Shipment Status = Sent Before or After AP when Import Delays cause delay in delivery; New Delivery Date in 870 indicates when shipment should arrive and was rescheduled due to the 052 reason code)

| | |
|--|---|
| ISA*00* *00* *01* Sender’s ID *08*6135830001*010205*0900*U*00400*000000015*0*T> | Interchange Control Header |
| GS*RS* Sender’s ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe’s Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST**94*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer’s Last Name, Buying Customer’s First Name*12*123 4567890 | Buying Customer’s Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*EX*20010215*052 | Expected to Deliver By Status/Date to be Delivered By / 052 Reason Code |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*11*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |

SOS 870 BUSINESS EXAMPLES

Business Example 18 – 870 IN Order Level w/A03 Reason Code – Incorrect Address Identified upon receipt of 850 for Special Order Direct Delivery to a Customer/Installer (Shipment Status = In Process - Vendor Approved with Incorrect Address)

| | |
|--|---|
| ISA*00* *00* *01*Sender's ID *08*6135830001*010205*0900*U*00400*00000015*0*T> | Interchange Control Header |
| GS*RS* Sender's ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe's Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST*Name of Person Receiving Shipment*12*999 9999999 | First and Last Name of Person Receiving Shipment & Phone# (receiving customer's name or installer's name) |
| N3*STREET ADDRESS | Street Address for direct delivery shipment |
| N4*CITY*ST*ZIP | City, State, & Zip Code for direct delivery shipment |
| LOOP ID – N1 | |
| N1*SN**04*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer's Last Name, Buying Customer's First Name*12*123 4567890 | Buying Customer's Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*IN**A03 | In Process – Vendor has Approved Order / A03 Reason Code |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*14*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |

SOS 870 BUSINESS EXAMPLES

Business Example 19 – 870 EX Order Level w/Rescheduled Date and A03 Reason Code – Incorrect Address Identified after CC for Special Order Direct Delivery to a Customer/Installer (Shipment Status = New Delivery Date in 870 indicates when shipment should arrive and was rescheduled due to A03 reason code)

| | |
|---|---|
| ISA*00* *00* *01*Sender's ID *08*6135830001*010205*0900*U*00400*000000015*0*T> | Interchange Control Header |
| GS*RS* Sender's ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe's Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST*Name of Person Receiving Shipment*12*999 9999999 | First and Last Name of Person Receiving Shipment & Phone# (receiving customer's name or installer's name) |
| N3*STREET ADDRESS | Street Address for direct delivery shipment |
| N4*CITY*ST*ZIP | City, State, & Zip Code for direct delivery shipment |
| LOOP ID – N1 | |
| N1*SN**04*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer's Last Name, Buying Customer's First Name*12*123 4567890 | Buying Customer's Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*EX*20010215*A03 | In Process – Vendor has Approved Order / New Delivery Date / A03 Reason Code |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*14*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |

SOS 870 BUSINESS EXAMPLES

Business Example 20 – 870 EX Order Level w/Rescheduled Date and A45 Reason Code – Delivery Not Completed for Special Order Direct Delivery to Customer/Installer (Shipment Status = New Delivery Date in 870 indicates when shipment should arrive and was rescheduled due to A45 reason code)

| | |
|---|---|
| ISA*00* *00* *01*Sender's ID *08*6135830001*010205*0900*U*00400*000000015*0*T> | Interchange Control Header |
| GS*RS* Sender's ID *6135830001*20010205*0900*15*X*004010 | Functional Group Control Header |
| ST*870*000150001 | Transaction Set Header |
| BSR*3*PA*11111*20010205***1505 | Beginning Segment for Purchase Order |
| REF*IA*12345 | Lowe's Vendor Number from 850 |
| LOOP ID – N1 | |
| N1*ST*Name of Person Receiving Shipment*12*999 9999999 | First and Last Name of Person Receiving Shipment & Phone# (receiving customer's name or installer's name) |
| N3*STREET ADDRESS | Street Address for direct delivery shipment |
| N4*CITY*ST*ZIP | City, State, & Zip Code for direct delivery shipment |
| LOOP ID – N1 | |
| N1*SN**04*0960 | Store Location where the purchase was made |
| LOOP ID – N1 | |
| N1*OB*Buying Customer's Last Name, Buying Customer's First Name*12*123 4567890 | Buying Customer's Name/Phone # (Last Name, First Name include comma as separator) |
| LOOP ID – HL | |
| HL*1**O | Order Hierarchy |
| LOOP ID – PRF | |
| PRF*71779***20010205 | Purchase Order Number/Date of Original 850 |
| LOOP ID – ISR | |
| ISR*EX*20010215*A45 | In Process – Vendor has Approved Order / New Delivery Date / A45 Reason Code |
| LOOP ID – REF | |
| REF*JB*123456 | Project Number from 850 |
| LOOP ID – CTT | |
| CTT*1 | Number of HL segments in the transaction set |
| SE*14*000150001 | Transaction Set Trailer |
| GE*1*15 | Functional Group Trailer |
| IEA*1*000000015 | Interchange Control Trailer |