



# EDI Quick Reference

<b>Contact Information</b>			
<b>Payables Team</b>	<b>Email</b>	<b>Hotline</b>	
Invoice - US	<a href="mailto:Vendorinquiry@Lowe.com">Vendorinquiry@Lowe.com</a>	336.658.2121	Option 1
Invoice - Canada	<a href="mailto:CanadaAP@Lowe.com">CanadaAP@Lowe.com</a>	336.658.2121	Option 2
Invoice - Mexico	<a href="mailto:MexicoAP@Lowe.com">MexicoAP@Lowe.com</a>	+52 818 215 7800	
EFT Support - US & Canada	<a href="mailto:EFT@Lowe.com">EFT@Lowe.com</a>	n/a	
EFT Support - Mexico	<a href="mailto:MexicoAP@Lowe.com">MexicoAP@Lowe.com</a>	+52 818 215 7800	
Freight Invoice - US & Canada	<a href="mailto:Freight@Lowe.com">Freight@Lowe.com</a>	n/a	
<b>E-Commerce Team Departmental Mailboxes</b>			
Production EDI	<a href="mailto:Vendor.Support@Lowe.com">Vendor.Support@Lowe.com</a>	n/a	
Implementation EDI	<a href="mailto:EDI@Lowe.com">EDI@Lowe.com</a>	n/a	
LoweLink®	<a href="mailto:Lowe.Link@Lowe.com">Lowe.Link@Lowe.com</a>	n/a	
WebForms / SOS WebForms	<a href="mailto:WebForms@Lowe.com">WebForms@Lowe.com</a>	n/a	
<b>Business</b>			
Data Content/Non-Technical EDI - US & Canada	n/a	336.658.2700	
Data Content/Non-Technical EDI - Mexico	<a href="mailto:MexicoMerch@Lowe.com">MexicoMerch@Lowe.com</a>	+52 818 215 7800	
<b>Transportation</b>			
Transportation General/LoweLink®	<a href="mailto:Transportation@Lowe.com">Transportation@Lowe.com</a>	336.658.7300	Option 4
Transportation General - Mexico	<a href="mailto:MexicoSC@Lowe.com">MexicoSC@Lowe.com</a>	+52 818 215 7800	
Vendor Shipment Status - US & Canada	<a href="mailto:LoweLinkTrans@Lowe.com">LoweLinkTrans@Lowe.com</a>	336.658.7300	Option 4
Vendor Shipment Status - Mexico	<a href="mailto:MexicoSC@Lowe.com">MexicoSC@Lowe.com</a>	+52 818 215 7800	
<b>Other</b>			
Point-Of-Sale (852)	<a href="mailto:Vendor.Dart@Lowe.com">Vendor.Dart@Lowe.com</a>	n/a	
Bar Code - US	<a href="mailto:BarcodeIssues@Lowe.com">BarcodeIssues@Lowe.com</a>	n/a	
Bar Code - Mexico	<a href="mailto:MexicoMerch@Lowe.com">MexicoMerch@Lowe.com</a>	+52 818 215 7800	
SOS – ECAT - US & Canada only	<a href="mailto:eDataSupport@Lowe.com">eDataSupport@Lowe.com</a>	n/a	
SOS – ECAT Data File Submissions - US & Canada only	<a href="mailto:ecatupload@Lowe.com">ecatupload@Lowe.com</a>	n/a	
PCM (Data Sync) - US & Canada only	<a href="http://lowespcm.ecusthelp.com">http://lowespcm.ecusthelp.com</a>	866.808.7104	

<b>EDI: 810,820,824, 850, 855, 856, 870</b>			
<b>EDI TRANSPORTATION: 204, 210, 214, 990</b>			
<b>PRODUCTION TEAM</b>	Vendors A – DI	Julie Roberson	336.658.5290 <a href="mailto:Julie.B.Roberson@Lowe.com">Julie.B.Roberson@Lowe.com</a>
	Existing Partners & Carriers with PRODUCTION Issues	Vendors Dm – Lb	Tami Adams 336.658.4868 <a href="mailto:Tami.F.Adams@Lowe.com">Tami.F.Adams@Lowe.com</a>
		Vendors Lc – Ro	Jeff Fish 704.758.2240 <a href="mailto:Jeffrey.W.Fish@Lowe.com">Jeffrey.W.Fish@Lowe.com</a>
		Vendors Rp - Z	Tina Parsons 336.658.4377 <a href="mailto:Tina.M.Parsons@Lowe.com">Tina.M.Parsons@Lowe.com</a>
<b>IMPLEMENTATION TEAM</b>	Vendors A – DI & ALL EDI TRANSPORTATION Testing	Jennifer Lane	336.658.5298 <a href="mailto:Jennifer.D.Lane@Lowe.com">Jennifer.D.Lane@Lowe.com</a>
	New or Existing Partners TESTING EDI or WebForms	Vendors Dm – Lb	Larry Wyatt 336.658.5322 <a href="mailto:Larry.W.Wyatt@Lowe.com">Larry.W.Wyatt@Lowe.com</a>
		Vendors Lc – Ro	Mitzi Trivett 336.658.3833 <a href="mailto:Mitzi.H.Trivett@Lowe.com">Mitzi.H.Trivett@Lowe.com</a>
		Vendors Rp - Z	Lynn Russell 336.658.2236 <a href="mailto:Lynn.L.Russell@Lowe.com">Lynn.L.Russell@Lowe.com</a>

<b>LoweLink® Access, EFT, &amp; WebForms: Stock Purchase Order, SOS Purchase Order, Reverse Purchase Order, Advance Ship Notice, Invoice, Freight Invoice</b>			
<b>LoweLink® TEAM</b>	Vendors A – F	Yvonne Pyles	336.658.3032 <a href="mailto:Yvonne.N.Pyles@Lowe.com">Yvonne.N.Pyles@Lowe.com</a>
	New or Existing Partners requesting access to LoweLink®, Electronic Funds Transfer, or WebForms implementation	Vendors G – O	Dawn Stanley 336.658.2196 <a href="mailto:Dawn.D.Stanley@Lowe.com">Dawn.D.Stanley@Lowe.com</a>
		Vendors P – Z	Brian Reynolds 336.658.3982 <a href="mailto:Brian.K.Reynolds@Lowe.com">Brian.K.Reynolds@Lowe.com</a>
		Site Administrator	Bridgett Gardner 336.658.5326 <a href="mailto:Bridgett.C.Gardner@Lowe.com">Bridgett.C.Gardner@Lowe.com</a>

**Lowe's Processing Schedule (Eastern Standard Time) - To ensure same day processing, inbound documents should be transmitted 30 minutes prior to the times listed below.**

<b>Stock Vendor - US &amp; Canada (EDI ID: 01 / 006097142)</b>						
810 Invoice	820 Remittance Advice	824 Application Advice	850 Purchase Order	852 Sales (Point-Of-Sale)	855 Reverse Purchase Order	856 Advance Ship Notice
Inbound	Outbound	Outbound	Outbound	Outbound	Inbound	Inbound
<b>Mon - Fri:</b> Cutoff Time 7:30 pm	<b>Mon - Sun:</b> 3 am	<b>Mon - Sun:</b> 3 am - 10 pm Processed hourly Same processing time for Consignment	<b>Mon - Fri:</b> 3 am, 12, 4, 8pm <b>Sat:</b> 12, 4, 8 pm <b>Sun:</b> 8 pm	<b>Sun - Fri:</b> 6 am <b>Sat:</b> 8 pm	<b>Mon - Sun:</b> Cutoff Time 6:30 pm	<b>Mon - Sun:</b> 3 am - 10 pm Processed hourly Same processing time for Consignment

<b>Stock Vendor - Mexico (EDI ID: 08 / 6135830008)</b>		
810 Invoice	850 Purchase Order	856 Advance Ship Notice
Inbound	Outbound	Inbound
TBD	TBD	TBD

<b>Special Order Vendor - US &amp; Canada (EDI ID: 08 / 6135830001)</b>	
850 SOS Purchase Order	870 Order Status Report
Outbound	Inbound
<b>Mon - Sun:</b> 3 am - 11 pm every 15 min.	<b>Mon - Sun:</b> 3 am - 11 pm every 15 min.

<b>Procurement Expense Vendor - products not for resale - US only (EDI ID: 08 / 6135830004)</b>					
180 Return Merchandise Authorization and Notification for Procurement	810 Invoice for Procurement	824 Application Advice for Procurement 810 Data Errors	850 Purchase Order for Procurement	855 Purchase Order Acknowledgment for Procurement	860 Purchase Order Change Request for Procurement
Outbound	Inbound	Outbound	Outbound	Inbound	Outbound
<b>Mon - Sun:</b> 3 am - 11 pm	<b>Mon - Fri:</b> Cutoff Time 6:30 pm	<b>Mon - Fri:</b> 7:30 pm <b>Sun:</b> 9:30 am	<b>Mon - Sun:</b> 3 am - 11 pm	<b>Mon - Sat:</b> Processed throughout the day Cutoff Time 10:30 pm	<b>Mon - Sun:</b> 3 am - 11 pm

<b>Transportation Carrier - US &amp; Canada (EDI ID: 01 / 006097142)</b>			
204 Motor Carrier Load Tender	210 Motor Carrier Freight Invoice	214 Transportation Carrier Shipment Status Message	990 Response to Load Tender
Outbound	Inbound	Inbound	Inbound
<b>Mon - Sun:</b> 3 am - 11 pm every 15 min	<b>Mon - Sat:</b> Cutoff Time 7 pm	<b>Mon - Sun:</b> 3 am - 11 pm every 15 min	<b>Mon - Sun:</b> 3 am - 11 pm every 15 min
Lowe's Transportation System is down from: 3 am - 4 am, 5 am - 7 am, 8:30 pm - 9:30 pm **NOTE: EDI 204, 214, & 990 transactions <u>will not process during these times.</u>			

<b>EDI Maintenance</b>
Lowe's EDI system is down for maintenance Mon - Sun 12 am - 3 am Other application areas within Lowe's may have additional maintenance down times