



## TROUBLE SHOOTING PLEATED/CELLULAR SHADES

| <u>Problem</u>  | <u>Check</u>   | <u>Solution</u>   |
|---|--|---|
| <i>EZ-lift headrail is making a noise.</i>  | Brackets may be interfering with internal mechanism. | Move brackets closer to ends of the shade.  |
| <i>Bottomrail not even<br/>or<br/>Topdown/Bottomup rails not even</i>   | Are cords even?                                      | Raise shade completely until rail is even, bring cord straight down. If not even, adjust cords in stop ball.  |
| <i>Skylight fabric falling out of side channels.</i>  | Tension  | Adjust tension on spring inside bottomrail, allen key was included with your blind.   |
| <i>EZ lift bottomrail uneven</i><br><i>*NOTE: This may happen more on narrow shades, or really wide ones.</i> |  | Pull higher side down to even out. The bottomrail is self adjusting and will "correct" itself if you pull shade to the open position.                                     |
| <i>Pleats are coming out of shade.</i>  |  | When the shade is left down for an extended period of time, pleats can lose their memory. On a regular basis, raise shade up completely to allow fabric to regain memory. |

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