



TROUBLE SHOOTING ROLLER SHADES

Problem

Shade will not go up all the way.

Shade goes up crooked.

Slat hem sticks up.

Clutch chain connector is stopping chain from rotating.

Check

Tension on roller.

Are brackets level?

Make sure you are pulling shade from the center of the hem.

Position of connector.

Solution

Pull shade half way down and remove from brackets. Roll up by hand and replace shade in brackets. Continue this process until you have the proper tension.

Use a level on top of the shade to test, adjust brackets accordingly.

If you pull shade from one side, it will cause fabric to roll crooked, also make sure you are pulling straight down.

Lay shade on hard, flat surface. Massage in a downward motion to relax the seam. This will help some, but the slat will never lay completely flat.

Pull the shade to the "open" (up) position and remove shade from the brackets. Roll up the remaining fabric by hand and replace the shade into the brackets.