



Lowe's Canadian Vendor Requirements

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Companies, names and data used in examples herein are fictitious unless otherwise noted.

The following page contains links to our vendor requirements information. Although it is separated by section into links, we encourage you to read each link and continually check Loweslink for updates. Any updates that are made will be highlighted in the What's New section on Loweslink, as well as a "Revised" note next to the link. General questions about the Lowe's Canadian Vendor Requirements Book can be directed to your Supply Chain Analyst, or CanadaVendorCompliance@lowes.com.

Click on a link below to view a section of our Lowe's Canadian Vendor Requirements Book

This area of LowesLink® Canada contains important, up to date information intended to simplify and clarify Lowe's business practices. All documents are stored as PDF documents. The Adobe PDF Reader is freely available [here](#).

1. Requirements Prior to First PO Receipt

- [Vision Statement](#)
- [Code of Ethics](#)
- [Product Information](#)
- [Product Liability Insurance](#)
- [Bar Coding](#)
- [EAS/Source Tag Program](#)
 - i. [Source Tagging Guidelines](#)
 - ii. [EAS Source Tag Team Contact](#)
 - iii. [USIII Trademark Announcement](#)
- [Advertising and Marketing Requirements](#)
- [US/CDN Cross Border Sample Shipments](#)
- [Hazmat Products](#)
- [Planogramming](#)

2. Requirements for Scheduling and Shipping PO's

- [Cross Border Documentation and Transportation Guidelines](#)
- [Transportation Standards](#)
- [Distribution Center Information](#)
- [Shipping](#)
- Packaging & Labeling
 - i. [Samples Placard](#)
 - ii. [Product Support Materials Shipping & Labeling Requirements](#)
 - iii. [Domestic Packaging Guidelines](#)
 - iv. [Carton Labeling Standards](#)
 - v. [Item Numbering Labeling Standards](#)
 - vi. [Carton Marking Icons](#)
- [Cross Dock Information](#)

3. Requirements for Post PO Receipt at Lowe's Facility

- [Payment Information](#)
- [Receipt Discrepancies and Liability](#)
- [Vendor Compliance Policy](#)
- [Vendor Compliance Policy – Live Nursery](#)
- [Ontario Exempt Certificate](#)
- [Product Returns](#)
- [Recalls](#)

4. On Going Business Requirements

- [Ordering](#)
- [Special Order Sales \(SOS\)](#)
- [Pricing](#)

5. Appendices for Vendor On Boarding Presentation

- A. [EDI Quick Reference Guide](#)
- B. [HAZMAT Legend](#)
- C. [US/CDN Cross Border Requirements – Description of Documentation](#)
- D. [Sample Process](#)
- E. [Shipping Specifications](#)
- F. Label Placards
 - a. [New Store Shipment Placard](#)
 - b. [Sample Shipment Placard](#)
- G. [Ontario Exempt Certificate](#)

6. Specific Business Requirements

- [Bird Seed Packaging Specifications](#)
- [Nursery/Lumber Pallet Placard](#)
- [Patio Furniture Packaging Specifications](#)
- [Ceramic Bath Packaging Specifications](#)
- [Ceramic Tile Packaging Specifications](#)
- [Grill Packaging Specifications](#)
- Fashion Plumbing Products Packaging Specifications
 - [Neos, Walls & Bases Packaging Specifications](#)
 - [Show Door Packaging Specifications](#)
 - [Toilet Packaging Specifications](#)
 - [Tubs, Showers & Whirlpool Specifications](#)
 - [Vanity Packaging Specifications](#)
 - [Wall Surrounds Packaging Specifications](#)