



### ***Purpose of Report:***

Lowe's developed the FDC Daily Missing ASN Report to notify you when we do not have a valid Advance Ship Notice (ASN) on file for your Flatbed Distribution Center (FDC) shipments. This report includes Missing ASNs for FDC Lowe's Owned shipments. It also includes Rejected ASNs for both FDC Lowe's Owned and Consignment shipments where a valid Replacement ASN has not been received within 24 hours of notifying you of the rejected ASN status via the EDI 824. Also, when the ASN passes our host validation processes but the FDC cannot match an item number or a vendor number in the ASN to their internal processing tables, those rejected ASNs will also be reported. These additional item and vendor errors that cause the ASN to reject within the FDC system will not be reported to you via the EDI 824 but will be displayed on this report. If you supply ASNs to Lowe's via our ASN Webform application, this applies to your company when we have not received the ASN for FDC Lowe's Owned shipments.

This report includes current high priority rejected and missing ASNs that require your immediate attention. *Note: this report is not all-inclusive of every ASN error from your organization.*

### ***Output:***

This report will run at the beginning of each business week day and emailed to your company if we do not have a valid ASN by the order's requested delivery date. Lowe's EDI Production Team is also provided a copy of this report for ensuring vendor compliance.

### ***Action Required by Lowe's Business Partner:***

Please address the issues on the report in the following manner:

- ❖ Please focus on the orders with a rejected ASN status. Use the EDI 824 to identify the data error and submit a Replacement ASN by 12:30 p.m. ET today. Remember, the Replacement ASN must include the entire order, with BSN01=05 and BSN02=same value as Original ASN.
- ❖ Rejected ASNs with specific FDC item and vendor errors should also receive high priority in submitting a Replacement ASN. These errors are denoted on the report by an asterisk preceding the error message in the Rejected Description column.
- ❖ Next, please address the orders without an ASN. Submit an Original ASN (BSN01=00 and the BSN02=unique #) by 12:30 p.m. ET today.

### ***Follow-Up Requested of Lowe's Business Partner:***

The ultimate goal for you is to eliminate this report. If you do not receive it, your ASNs should be in compliance with Lowe's ASN requirements. After you have addressed all of the purchase orders on this list, please take the necessary steps to ensure Lowe's receives a valid ASN for all of your future shipments.

### ***ASN Compliance:***

Your efforts in sending ASNs that are accurate and timely are certainly appreciated by Lowe's. Please address these issues as soon as possible to avoid affecting your monthly Lowe's vendor compliance performance measurements.

For additional assistance to your company, also use the 'Best Practices and Common Errors' in both the 856 ASN section as well as the 824 Application Advice section to take action in eliminating errors on future ASNs.

### ***Questions:***

Please direct any questions to Lowe's EDI Coordinator that is listed at the top of your report; include the raw EDI data, if applicable, for the 850, 856 and 824. If you have questions on the ASN Webform application, please include a screen shot of the data in question.



**Action by Lowe's EDI Team and Vendor Specialists:**

Lowe's EDI Production Team will monitor the report to ensure your company has addressed the missing ASN transactions and are no longer appearing on the report. The EDI Coordinator will confirm prior to the end of each business day that Lowe's has received an ASN for the orders listed on the report. Additionally, if the EDI team cannot see improvements with your ASN transactions, they will notify Lowe's Merchant and Vendor Specialist.

**Report Information:** 'Missing and Rejected ASNs for FDC Lowe's Owned & Consignment Shipments'

Run Date	The week day the report was executed.
Lowe's EDI Coordinator	Lowe's EDI Production Coordinator that handles your EDI account, along with their email address.
Vendor's Name	Your company's name as stored in Lowe's EDI system.
EDI id/qualifier	The EDI id and qualifier linked to the vendor #.
Vendor #	Your ship from vendor number on the purchase order for Lowe's owned or the vendor number on the ASN for consignment.
Lowe's Owned PO #	The purchase order number from the purchase order issued by Lowe's (only Lowe's Owned).
Location #	The FDC location number.
Consignment PO	The consignment purchase order number from the EDI 856 ASN BSN-02 assigned by the vendor.
Rejected ASN ISA # (blank=missing ASN)	If the last ASN received for the purchase order has a reject status, the EDI interchange control # will be included. If this field is blank, we did not receive an ASN for the purchase order.
Rejected ASN ST #	If the last ASN received for the purchase order has a reject status, the EDI transaction set control # will be included. If this field is blank, we did not receive an ASN for the purchase order.
Rejected ASN Shipment ID	If the last ASN received for the purchase order has a reject status, the shipment ID in the ASN (BSN-02) will be included. If this field is blank, we did not receive an ASN for the purchase order.
Rejected ASN Add Date	If the last ASN received for the purchase order has a reject status, the date the ASN was created as given in the BSN-03 will be included. If this field is blank, we did not receive an ASN for the purchase order.
Delivery Date	For Lowe's Owned, display the requested delivery date from the purchase order. For Consignment, display the delivery date from the rejected EDI ASN.
Days Late	The number of days from the delivery date to the current date (report date).
Transportation Method	Display the mode of transportation from the ASN (TD5-04).
Rejected Description (*An Asterisk Preceding the Error Message Denotes Rejected FDC ASNs Not Sent in an EDI 824)	If an ASN has multiple errors that caused it to reject, then multiple reject error messages will be displayed. There may be additional errors displayed on the report that were not reported to you via the EDI 824. These are caused when the FDC could not process the ASN due to an invalid item or vendor number, and those are denoted on the report by an asterisk beside the error message.

**Thank you for your continued partnership!**