



EDI Quick Reference

Contact Information

| <u>Payables Team</u> | <u>Email</u> | <u>Hotline</u> | |
|---|---|------------------|----------|
| Invoice - US | Vendorinquiry@Lowe.com | 336.658.2121 | Option 1 |
| Invoice - Canada | CanadaAP@Lowe.com | 336.658.2121 | Option 2 |
| Invoice - Mexico | MexicoAP@Lowe.com | +52 818 215 7800 | |
| EFT Support - US & Canada | EFT@Lowe.com | n/a | |
| EFT Support - Mexico | MexicoAP@Lowe.com | +52 818 215 7800 | |
| Freight Invoice - US & Canada | Freight@Lowe.com | n/a | |
| E-Commerce Team Departmental Mailboxes | | | |
| Production EDI | Vendor.Support@Lowe.com | n/a | |
| Implementation EDI | EDI@Lowe.com | n/a | |
| LoweLink® | Lowe.Link@Lowe.com | n/a | |
| WebForms / SOS WebForms | WebForms@Lowe.com | n/a | |
| Business | | | |
| Data Content/Non-Technical EDI - US & Canada | n/a | 336.658.2700 | |
| Data Content/Non-Technical EDI - Mexico | MexicoMerch@Lowe.com | +52 818 215 7800 | |
| Transportation | | | |
| Transportation General/LoweLink® | Transportation@Lowe.com | 336.658.7300 | Option 4 |
| Transportation General - Mexico | MexicoSC@Lowe.com | +52 818 215 7800 | |
| Vendor Shipment Status - US & Canada | LoweLinkTrans@Lowe.com | 336.658.7300 | Option 4 |
| Vendor Shipment Status - Mexico | MexicoSC@Lowe.com | +52 818 215 7800 | |
| Other | | | |
| Point-Of-Sale (852) | Vendor.Dart@Lowe.com | n/a | |
| Bar Code - US | BarcodeIssues@Lowe.com | n/a | |
| Bar Code - Mexico | MexicoMerch@Lowe.com | +52 818 215 7800 | |
| SOS – ECAT - US & Canada only | eDataSupport@Lowe.com | n/a | |
| SOS – ECAT Data File Submissions - US & Canada only | ecatupload@Lowe.com | n/a | |
| PCM (Data Sync) - US & Canada only | http://lowespcm.ecusthelp.com | 866.808.7104 | |

EDI: 810,820,824, 850, 855, 856, 870

EDI TRANSPORTATION: 204, 210, 214, 990

| PRODUCTION TEAM | Vendors | Contact | Phone | Email |
|---|---|----------------|--------------|--|
| Existing Partners & Carriers with PRODUCTION Issues | Vendors A – DI | Julie Roberson | 336.658.5290 | Julie.B.Roberson@Lowe.com |
| | Vendors Dm – Lb | Tami Adams | 336.658.4868 | Tami.F.Adams@Lowe.com |
| | Vendors Lc – Ro | Jeff Fish | 704.758.2240 | Jeffrey.W.Fish@Lowe.com |
| | Vendors Rp - Z | Tina Parsons | 336.658.4377 | Tina.M.Parsons@Lowe.com |
| IMPLEMENTATION TEAM | Vendors | Contact | Phone | Email |
| New or Existing Partners TESTING EDI or WebForms | Vendors A – DI & ALL EDI TRANSPORTATION Testing | Jennifer Lane | 336.658.5298 | Jennifer.D.Lane@Lowe.com |
| | Vendors Dm – Lb | Larry Wyatt | 336.658.5322 | Larry.W.Wyatt@Lowe.com |
| | Vendors Lc – Ro | Mitzi Trivett | 336.658.3833 | Mitzi.H.Trivett@Lowe.com |
| | Vendors Rp - Z | Lynn Russell | 336.658.2236 | Lynn.L.Russell@Lowe.com |

LoweLink® Access, EFT, & WebForms: Stock Purchase Order, SOS Purchase Order, Reverse Purchase Order, Advance Ship Notice, Invoice, Freight Invoice

| LoweLink® TEAM | Vendors | Contact | Phone | Email |
|--|--------------------|----------------|--------------|--|
| New or Existing Partners requesting access to LoweLink®, Electronic Funds Transfer, or WebForms implementation | Vendors A – F | Yvonne Pyles | 336.658.3032 | Yvonne.N.Pyles@Lowe.com |
| | Vendors G – O | Dawn Stanley | 336.658.2196 | Dawn.D.Stanley@Lowe.com |
| | Vendors P – Z | Brian Reynolds | 336.658.3982 | Brian.K.Reynolds@Lowe.com |
| | Site Administrator | Tim Wagoner | 336.658.4119 | Tim.D.Wagoner@Lowe.com |

Lowe's Processing Schedule (Eastern Standard Time) - To ensure same day processing, inbound documents should be transmitted 30 minutes prior to the times listed below.

| Stock Vendor - US & Canada (EDI ID: 01 / 006097142) | | | | | | |
|--|------------------------|--|---|--|---------------------------------------|--|
| 810 Invoice | 820 Remittance Advice | 824 Application Advice | 850 Purchase Order | 852 Sales (Point-Of-Sale) | 855 Reverse Purchase Order | 856 Advance Ship Notice |
| Inbound | Outbound | Outbound | Outbound | Outbound | Inbound | Inbound |
| Mon - Fri: Cutoff Time 7:30 pm | Mon - Sun: 3 am | Mon - Sun: 3 am - 10 pm Processed hourly Same processing time for Consignment | Mon - Fri: 3 am, 12, 4, 8pm Sat: 12, 4, 8 pm Sun: 8 pm | Sun - Fri: 6 am Sat: 8 pm | Mon - Sun: Cutoff Time 6:30 pm | Mon - Sun: 3 am - 10 pm Processed hourly Same processing time for Consignment |

| Stock Vendor - Mexico (EDI ID: 08 / 6135830008) | | |
|--|--------------------|-------------------------|
| 810 Invoice | 850 Purchase Order | 856 Advance Ship Notice |
| Inbound | Outbound | Inbound |
| TBD | TBD | TBD |

| Special Order Vendor - US & Canada (EDI ID: 08 / 6135830001) | |
|---|--|
| 850 SOS Purchase Order | 870 Order Status Report |
| Outbound | Inbound |
| Mon - Sun: 3 am - 11 pm every 15 min. | Mon - Sun: 3 am - 11 pm every 15 min. |

| Procurement Expense Vendor - products not for resale - US only (EDI ID: 08 / 6135830004) | | | | | |
|---|---------------------------------------|--|------------------------------------|--|---|
| 180 Return Merchandise Authorization and Notification for Procurement | 810 Invoice for Procurement | 824 Application Advice for Procurement 810 Data Errors | 850 Purchase Order for Procurement | 855 Purchase Order Acknowledgment for Procurement | 860 Purchase Order Change Request for Procurement |
| Outbound | Inbound | Outbound | Outbound | Inbound | Outbound |
| Mon - Sun: 3 am - 11 pm | Mon - Fri: Cutoff Time 6:30 pm | Mon - Fri: 7:30 pm Sun: 9:30 am | Mon - Sun: 3 am - 11 pm | Mon - Sat: Processed throughout the day Cutoff Time 10:30 pm | Mon - Sun: 3 am - 11 pm |

| Transportation Carrier - US & Canada (EDI ID: 01 / 006097142) | | | |
|---|------------------------------------|--|---|
| 204 Motor Carrier Load Tender | 210 Motor Carrier Freight Invoice | 214 Transportation Carrier Shipment Status Message | 990 Response to Load Tender |
| Outbound | Inbound | Inbound | Inbound |
| Mon - Sun: 3 am - 11 pm every 15 min | Mon - Sat: Cutoff Time 7 pm | Mon - Sun: 3 am - 11 pm every 15 min | Mon - Sun: 3 am - 11 pm every 15 min |
| Lowe's Transportation System is down from: 3 am - 4 am, 5 am - 7 am, 8:30 pm - 9:30 pm **NOTE: EDI 204, 214, & 990 transactions <u>will not process during these times.</u> | | | |

| EDI Maintenance |
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| Lowe's EDI system is down for maintenance Mon - Sun 12 am - 3 am Other application areas within Lowe's may have additional maintenance down times |