



Transportation Requirements

DEFINITIONS

Small Package: Less than 151 pounds per single package or less than 251 pounds per single shipment, up to 11 packages, and complies with carrier's requirements.

LTL (Less than Truckload): Exceeds small package requirements listed above, less than 18,000 lbs, and does not exceed 20 linear feet of trailer floorspace.

TL (Truckload): Exceeds 18,000 lbs or occupies more than 20 linear feet of trailer floorspace.

GENERAL REQUIREMENTS

Lowe's preferred terms of sale are FOB Origin Freight Collect with all vendor logistics costs netted out of the cost of goods.

Vendors must advise the Lowe's Mexico Supply Chain Planner immediately and no less than three days prior to the designated ship date, if any merchandise cannot be shipped or picked up in time to be received by date(s) specified on Lowe's purchase order. Lowe's issues specific ship and delivery dates on every purchase order. Merchandise must not be shipped to arrive prior to nor later than the specified date, unless authorized by Lowe's Mexico Supply Chain Operation or Planner responsible.

Vendors must advise the Lowe's Mexico Supply Chain Planner at MexicoSC@lowes.com immediately, if the freight term specified on Lowe's purchase order is not correct.

Lowe's vendors are responsible for providing all dunnage materials and are required to block and brace all shipments to withstand the rigors of transportation from the origin to destination location. If vendor is providing dunnage or any wood material, please review the Lowe's Mexico Packaging Guidelines in LowesLink Mexico to comply with fumigated and certified wood products.

Suppliers are allotted 2 hours of free time for loading truckload shipments when Lowe's preferred carrier picks up the order at vendor's site.

Vendors may not use expedited services on Lowe's paid shipments without authorization from both the Lowe's Mexico Supply Chain Planner and Supply Chain Operations. Lowe's will choose the proper carrier and level of service for the shipment.

On all prepaid shipments, vendor's carriers are required to notify the estimated delivery date and time at the Lowe's receiving location at least 48 hours in advance of shipment. [Please note appointments are required for Full Truckloads \(FTL\) deliveries to Lowe's Mexico Laredo facility.](#) Vendor's carriers are required to request an appointment for deliveries to Monterrey Distribution Center or Mexico Stores. It is Lowe's policy that all callers requesting delivery spots will be guaranteed a delivery window within 24 hours of the callers requested time. Store truckload deliveries are scheduled in three receiving windows, 7:00 a.m. – 10:00 a.m., 10:00 a.m. – 1:00 p.m. and 1:00 p.m. – 3:00 p.m. DC truckload deliveries are scheduled in receiving windows set at the beginning of each DC work shift.

Lowe's Mexico does not accept backorders of any kind. In case Vendor cannot fulfill 100% of order lines, Vendor must notify this issue to Lowe's Mexico Planner in order to take the proper actions.

Note: These Routing Instructions are subject to change without notice; therefore we recommend that a check for updates with your Lowe's Mexico Planner.

If a shipment is a Special Order Sale (SOS), refer to Special Order Sales section in this manual for specific information unique to this program.

Truckload Shipments

Lowe's Mexico requires that all inbound TL shipments ([Collect](#)) be routed via [Con-way Truckload](#) unless otherwise instructed by our Lowe's Mexico Planner or Supply Chain Operations.

To book shipments, Vendor must fill out the following information on the Bill of Lading form available in LowesLink or in the appendix at the end of this document.

Consignee to: Lowe's Mexico/Jamco Intl
8405 Milo Road (FM3464)
Laredo, TX 78045
USA
Phone: (956)-717-3322

Bill to: Customer Number L-334-004 (if shipment is collect)
BAJO IMPORTS & EXPORTS S de RL de CV
AVE GOMEZ MORIN 955 SUR
SAN PEDRO GARZA GARCIA NL 66279

Vendor is requested to provide pick-up appointment (including date and time) to Lowe's Mexico Supply Chain Operations via email at MexicoSC@lowes.com for all freight collect truckload shipments no later than 72 hours prior to the scheduled ship date.

Shipments will be scheduled for pick-up and carrier will be assigned and confirmed to vendor.

The carriers' dispatch personnel will call your shipping department no later than 24 hours prior to the scheduled ship date. If a carrier does not schedule (confirm) the pickup appointment by 3PM EST (Eastern Standard Time) on the day prior to the planned ship date, call or email the Lowe's Mexico Supply Chain Operation at MexicoSC@lowes.com by 3pm EST on the day prior to the planned ship date. If a carrier fails to make a pick-up on time, call or email the Lowe's Mexico Supply Chain Operation at MexicoSC@lowes.com by 3PM EST on the scheduled shipment date.

Vendors are required to use 53' trailers on all Truckload shipments.

Vendors are required to load trailers so that the freight will ride safely to the destination. Drivers do not carry load bars and are not required to assist in loading.

If all orders requested will not fit on a trailer, call the Lowe's Mexico Planner at MexicoSC@lowes.com immediately to determine which order(s) should be left off the truck.

All Collect and Prepaid truck-load shipments must be sealed at the vendor's dock, and the seal number recorded on all copies of the Bill of Lading. Truckload carriers may be asked to count pallets, but are not required to count individual pieces, regardless of whether the freight is unitized or loose. In-transit security for the shipment is provided by the seal record on the Bill of Lading. Lowe's expects vendors to provide accurate counts on all orders.

A detailed packing slip including the Lowe's purchase order number, Lowe's item number in numerical sequence, store or distribution center number, quantity, and shipper's name must accompany each shipment of merchandise.

[Appointments are required for Full Truckloads \(FTL\) deliveries to Lowe's Mexico Laredo facility.](#)

Note: These Routing Instructions are subject to change without notice; therefore we recommend that a check for updates with your Lowe's Mexico Planner.

LTL Shipments

Lowe's requires that all inbound LTL shipments ([Collect and Prepaid](#)) be routed via [Fedex Freight](#), unless otherwise instructed by our Lowe's Mexico Vendor Supply Chain or Supply Chain Operation analysts.

Vendor is required to request the shipment pick-up directly using Fedex Freight as preferred carrier. No pick-up appointments need to be provided to Lowe's Mexico. To book shipments Vendor must fill out the following information on the Bill of Lading form available in LowesLink or in the appendix at the end of this document.

Consignee to: ACCT 532809495 BAJO IMPORTS & EXPORTS S de RL de CV

Address:

Lowe's Mexico/Jamco Intl
8405 Milo Road (FM3464)
Laredo, TX 78045
USA
Phone: (956)-717-3322

Bill to: BT ACC #113737891 IMPORTS & EXPORTS S de RL de CV (If shipment is collect)

AVE GOMEZ MORIN 955 SUR
SAN PEDRO GARZA GARCIA NL 66279

Accumulation of LTL shipments is not allowed. Vendors must adhere to the specified ship dates identified on the PO.

A detailed packing slip including the Lowe's purchase order number, Lowe's item number in numerical sequence, store or distribution center number, quantity, and shipper's name must accompany each shipment of merchandise.

The Bill of Lading must contain all Lowe's purchase order numbers in the shipment. Any orders that arrive at a Lowe's location without the corresponding purchase order number will be delayed in receiving or refused back to the shipper.

Small Package Shipments:

For Small Package shipments, note the additional requirements: small cartons should be packed together in larger cartons. If the larger cartons contain two or more different products, the cartons should be labeled with a placard "MIXED CONTENTS". The ship-to address label must be placed on the top of the carton. If a packing list is used as the ship-to address label, do not display the sold-to address. The total number cartons shipped must clearly be referenced on the packing list, bill of lading, invoice, and shipping label. If it takes more than one carton to fill an order, put Lowe's purchase order number on all boxes (Small Package Carriers sometimes delivers separately).

Sample Shipping Label:

FROM:	ABC MANUFACTURING 101 MAIN STREET CITY, ST 12345
TO:	LOWE'S 1466 8405 MILO ROAD LAREDO, TX 78045 USA
P.O. NUMBER:	32123
CARTON 1 OF 5	

Note: These Routing Instructions are subject to change without notice; therefore we recommend that a check for updates with your Lowe's Mexico Planner.

DOCUMENTATION

A packing slip is required for each shipment. If there are multiple Purchase Orders in a shipment, each PO must have a separate packing slip. The packing slip must be clearly located in a plastic "packing slip enclosed" pouch on the exterior of the first carton of each PO and visible to the loader. For truckload shipments, the cartons containing packing slips must be easily accessible prior to unloading. Please place them at the rear of the trailer facing the unloader. The packing slip must identify the Lowe's item number(s) in numerical sequence, the Lowe's Purchase Order number, store number, model number, quantity and the shipper's name. ***The Packing Slip must be machine printed and legible to the user.***

The Bill of Lading must clearly identify shipment contents and show all purchase orders included in the shipment. You must clearly identify our company name, the Lowe's location number (IE: "LOWE'S MEXICO 14621") and address in the consignee information on the bill of lading.

Any orders that arrive at a Lowe's location without the corresponding purchase order number identified will be delayed in receiving or refused back to the shipper.

Vendors are required to provide any additional documentation as Material Safety Data Sheets (MSDS) for Hazmat products and comply with DOT regulations based on product type.

For the complete required shipping documents, please review the Lowe's Mexico Cross Border Requirements in LowesLink Mexico.

PENALTIES AND CHARGEBACKS

Suppliers are allotted 2 hours of free time for loading truckload shipments. When a supplier delays a carrier beyond the free time, detention charges will be assessed. Lowe's will process a claim against the Supplier for the detention charges, plus a handling fee.

For any expedited shipment, Lowe's will choose the proper carrier and level of service for the shipment. Failure to follow these requirements will result in fines and charge-backs for each violation.

If a Lowe's carrier arrives for a scheduled pick-up at the shipper's location on the designated ship date and time, and the purchase order is not ready to ship, then the vendor will be held accountable for all additional transportation charges and detention fees.

Any inbound trucks without a delivery appointment or arriving late will be worked in as the appointment schedule permits, on a first come, first served basis. Lowe's will not accept any accessorial freight charges on prepaid shipments.

Lowe's is not responsible for accessorial charges of any kind. Any charges such as notification, storage, reconsignment, inside delivery, sorting/segregation, time-definite delivery and so on are sole responsibility of the vendor.

Lowe's Mexico does not accept backorders of any kind. Any backorder will be returned at vendor expense. Vendor must notify to Lowe's Mexico Planner in order to take the proper actions.

Failure to follow specified transportation requirement will result in fines of \$ 500 USD per occurrence plus the recovery of excess freight charges. Misroute fines apply for both prepaid and collect shipments.

Note: These Routing Instructions are subject to change without notice; therefore we recommend that a check for updates with your Lowe's Mexico Planner.

APPENDIX

Con-way Truckload Bill of Lading form example for Collect shipments:
 To get this form, please contact Lowe's Mexico Supply Chain



STRAIGHT BILL OF LADING

ISO-9001 & 14001

DRIVER PLEASE NOTE
IF SINGLE SHIPMENT
CHECK BOX BELOW

SHIPPER PLEASE NOTE

FREIGHT CHARGES ARE PREPAID UNLESS MARKED COLLECT

COLLECT

ORIGINAL - NOT NEGOTIABLE

DATE		P.O. NO.		SHIPPER NO.	
CUSTOMER'S SPECIAL REFERENCE NUMBER					
SHIPPER (FROM)			CONSIGNEE (TO) JAMCO INTERNATIONAL/BAJO IMP. AND EXP.		
STREET			STREET		
CITY, STATE/PROVINCE, ZIP/POSTAL CODE (TELEPHONE)			CITY, STATE/PROVINCE, ZIP/POSTAL CODE (TELEPHONE)		
Laredo, TX 78045			Laredo, TX 78045 956 717 3322		
BILL TO BAJO IMPORTS AND EXPORTS S DE R.L. DE C.V.			CUSTOMS BROKER JAMCO INTERNATIONAL		
STREET			STREET		
GOMEZ MORIN 955			8405 Milo Road (FM3464)		
CITY, STATE/PROVINCE, ZIP/POSTAL CODE (TELEPHONE)			CITY, STATE/PROVINCE, ZIP/POSTAL CODE (TELEPHONE)		
SAN P. GARZA GARCIA, NL, 66279 528182157800			Laredo, TX 78045 956 717 3322		
ACCOUNT CODE			<input checked="" type="checkbox"/> Con-way GUARANTEED		
L-334-004					
NUMBER SHIPPING UNITS	HM	KIND OF PACKAGING, DESCRIPTION OF ARTICLES, SPECIAL MARKS AND EXCEPTIONS (SUBJECT TO INSPECTION AND CORRECTION)		NMFC NO.	CLASS OR DENSITY OF ARTICLES
					WEIGHT (Subject to Correction) <input type="checkbox"/> lb <input type="checkbox"/> kg
COD AMOUNT: \$ _____ COD Fee: <input type="checkbox"/> Prepaid <input type="checkbox"/> Collect					
<input type="checkbox"/> U.S. <input type="checkbox"/> Canadian					
REMIT COD TO					
ADDRESS					
CITY		STATE/PROVINCE		ZIP/POSTAL CODE	

Notice: Unless the Shipper completes the requirements as provided below, Carrier's liability shall be limited as stated herein and in Tariff CNWY-199, which may be obtained by request. Carrier shall in no event be liable for loss of profit, income, interest, attorney fees, or any special, incidental or consequential damages. Where the rate or NMFC classification is dependent on value, shippers are required to state specifically in writing the declared value of the property. For this purpose the declared value of the property is hereby specifically stated by the Shipper to be not exceeding \$ _____. Also, paragraph number 2 on the reverse side of this Bill of Lading sets forth released value terms and conditions.

Carrier liability with shipment originating within the United States: Unless the Shipper declares excess value on the Bill of Lading below, requests excess liability coverage and pays an additional charge, Carrier's maximum liability is \$25.00 per pound per individual lost or damaged piece within the shipment, subject to \$150,000.00 maximum total liability per shipment, and provided further that Carrier's liability on articles other than new articles, including but not limited to used, remanufactured or refurbished articles, shall not exceed ten cents (\$.10) per pound per individual lost or damaged piece within the shipment. And, provided further, that Carrier's liability on household goods and personal effects shall not exceed ten cents (\$.10) per pound per individual lost or damaged piece within the shipment. For this purpose the declared value of the property is hereby specifically stated by the Shipper to be \$ _____ and Shipper agrees to pay an additional charge for excess liability coverage. Total declared value may not exceed \$650,000.00 per shipment.

Carrier liability with shipment originating within Canada: Unless the Shipper agrees to a Special Agreement, declares the value in the box below and agrees to pay the excess liability charge by initiating where indicated, Carrier's maximum liability is CAN\$2.00 per pound (CAN\$4.41 per kilogram) per individual lost or damaged piece within the shipment, subject to a maximum total liability per shipment of CAN\$20,000.00, and provided further that Carrier's liability on articles other than new articles, including but not limited to used, remanufactured or refurbished articles, shall not exceed ten cents (\$.10) (CAN) per pound per individual lost or damaged piece within the shipment. And, provided further, that Carrier's liability on household goods and personal effects shall not exceed ten cents (\$.10) (CAN) per pound per individual lost or damaged piece within the shipment.

SPECIAL AGREEMENT: Declared Value: CAN \$ _____ per pound. (Declared value may not exceed CAN \$100,000.00 per shipment.)
 Shipper agrees to pay excess liability charge: _____ (Shipper's Initials)

Shipper Certification: I hereby declare that the contents of this consignment are fully and accurately described above by the proper shipping name, and are properly classified, packaged, marked and labeled/diplacarded, and are in all respects in proper condition for transport according to applicable governmental laws and regulations as well as Carrier's tariffs and NMFC classifications.

Shipment Received: The shipment is received subject to Tariff CNWY-199, Carrier's pricing schedules, terms, conditions and rules maintained at Carrier's general offices in effect on the date of issue of this Bill of Lading, as well as the National Motor Freight Classifications (NMFC), the Hazardous Materials Transportation Regulations (Title 49 — CFR, Subtitle B, Chapter 1, Sub Chapter A-C), and the Household Goods Mileage Guide (HH3B 105 Series) for shipments originating in the United States; and the Canadian Motor Vehicle Transport Act, the Transportation of Dangerous Goods Act, and the regulations in force in the provincial jurisdiction at the time and place of the shipment for shipments originating in Canada. The property described on this Bill of Lading is in apparent good order, but only to the extent that it is uncoated and visible without further inspection and except as noted or marked. The property described on this Bill of Lading is in the possession of the Carrier at the time of receipt. The word Carrier is defined throughout this contract as meaning any person or corporation in possession of the property under this contract. Carrier agrees to carry the property to its destination, if on its route, otherwise to deliver to another Carrier on the route to said destination. In the event no markings are indicated on the Bill of Lading stating that the shipment is to be billed as PPD or COL, all shipments will be billed as PPD. It is mutually agreed as to each Carrier of all or any of said property, over all or any portion of said route to the destination and as to each party at any time interested in all or any of said property that every service to be performed hereunder shall be subject to all of this Bill of Lading's terms and conditions in effect on the date of shipment, including, but not limited to, the "Terms and Conditions" listed on the back side of this Bill of Lading.

SHIPPER	CARRIER <input type="checkbox"/> CON-WAY FREIGHT INC. <input type="checkbox"/> CON-WAY FREIGHT-CANADA INC.
AUTHORIZED SIGNATURE	AUTHORIZED SIGNATURE DATE

04032-Q0 (2/07) Litho U.S.A.

(CNWY)

NUMBER OF UNITS RECEIVED ▲

Note: These Routing Instructions are subject to change without notice; therefore we recommend that a check for updates with your Lowe's Mexico Planner.

FedEx Freight Bill of Lading form example for collect shipments:
 To get this form, please contact Lowe's Mexico Supply Chain

UNIFORM STRAIGHT BILL OF LADING ORIGINAL---NOT NEGOTIABLE											
SUBJECT TO THE TERMS AND CONDITIONS OF THE UNIFORM BILL OF LADING --- QUESTIONS? CALL 1.866.393.4585											
<p>PLACE PRO LABEL HERE</p>				Date			Purchase Order #				
				Shipper #			Shipper #				
				REQUIRED: Please select a service type <input checked="" type="checkbox"/> FedEx Freight® Priority (FXFE) <input type="checkbox"/> FedEx Freight® Economy (FXNL)			OPTIONAL: You may select a money-back guarantee delivery (charges and tariff limitations may apply). <input type="checkbox"/> A.M. Delivery <input type="checkbox"/> Close of Business Delivery				
SHIPPER (from)				Please provide ZIP codes and phone numbers.				CONSIGNEE (to)			
Shipper		FXF Acct. #		Consignee		JAMCO INTERNATIONAL		FXF Acct. #		532809495	
Attn. to		Area Code Phone Number		Attn. to		LUIS JASSO		Area Code		717 3322	
Address				Address		8405 Milo Road (EM3464)					
Address (Store, Dept., Ste., Fr., Apt., Div.)				Address (Store, Dept., Ste., Fr., Apt., Div.)							
Address				Address							
City				City		LAREDO					
State/Province		ZIP/Postal Code		Country		TEXAS		ZIP/Postal Code		78045 US	
Accessorial Charges <input type="checkbox"/> Liftgate <input type="checkbox"/> Inside Pickup <input type="checkbox"/> Limited Access				Accessorial Charges <input type="checkbox"/> Liftgate <input type="checkbox"/> Inside Delivery <input type="checkbox"/> Limited Access							
Shipper Bill of Lading #								<input type="checkbox"/> Custom Delivery Window:			
Special Instructions											
BILL FREIGHT CHARGES TO (if different than above):											
Name				FXF Acct. #		Mailing Address					
BAJO IMPORTS AND EXPORT S. DE R.L. DE C.V.				532809495		BIAD090603HB7					
City				State		ZIP/Postal Code		Country		Area Code Phone Number	
GOMEZ MORIN 955 SAN PEDRO GARZA GARCIA				NUEVO LEON		66279		MEXICO		5281 82157800	
Freight charges are PREPAID unless marked collect. CHECK BOX IF COLLECT <input checked="" type="checkbox"/>				C.O.D. AMOUNT		1. The letters "C.O.D." must appear in box before consignee's name above. 2. C.O.D. funds to be collected as: <input type="checkbox"/> Certified Funds <input type="checkbox"/> Company Check <input type="checkbox"/> Personal Check 3. C.O.D. fee to be paid by: <input type="checkbox"/> Shipper <input type="checkbox"/> Consignee					
REMIT C.O.D. TO (if different than shipper above):											
Name				Mailing Address							
City				State		ZIP/Postal Code		Country		Country Code Area Code Phone Number	
<small>RECEIVED: Subject to individually itemized bills or contracts that have been agreed upon in writing between the carrier and shipper, if applicable, otherwise to the rates, classifications and rules that have been established by the carrier and are available to the shipper, on request, and to all applicable state and federal regulations, the property described below, in apparent good order, except as noted, covers and conditions of packages unknown to me, consigned and delivered as shown hereon, which said carrier agrees to carry to destination, from its route, or otherwise to deliver to another carrier on the route to destination. Every service to be performed hereunder shall be subject to all the conditions set forth in the bill of lading, whether printed or written, hereon contained, including the conditions on the back hereof, and the conditions of the FXF 100 Series Rules Tariff, or otherwise referenced, which are hereby agreed to by the shipper and accepted by the carrier and its assigns.</small>											
HANDLING UNITS (H/U)	H/U PKG. TYPE	PIECES	HM (X)	DESCRIPTION OF ARTICLES, KIND OF PACKAGE, SPECIAL MARKS AND EXCEPTIONS (subject to correction)	WEIGHT IN LBS.	NMFC ITEM #	CLASS	CUBE			
TOTAL H/U:				★ MARK "X" OR "RQ" IN THE HM COLUMN TO DESIGNATE HAZARDOUS MATERIALS OR REPORTABLE QUANTITY AS DEFINED IN DOT REGULATIONS.							
HM EMERGENCY CONTACT PHONE NUMBER ()				FOR INTERNATIONAL SHIPMENTS PLEASE INDICATE BELOW THE NAME, FAX NUMBER AND PHONE NUMBER OF THE BROKER.							
HM EMERGENCY RESPONSE PROVIDER PERSON or CONTRACT #				EEI/SED Number or Exception		Phone # ()					
				Broker Name		Fax # ()					
NOTE (1) Where the rate and carrier's liability for loss or damage may be dependent on value, shippers must state specifically in writing the agreed or declared value of the property as follows: "The agreed or declared value of the property is specifically stated by the shipper to be not exceeding _____ per _____."				FOR FREIGHT COLLECT SHIPMENTS Subject to Section 7 of conditions of applicable Bill of Lading. If this shipment is to be delivered to the consignee, without recourse on the consignor, the consignor shall sign the following statement: The carrier may decline to make delivery of this shipment without payment of freight and all other lawful charges.							
Note (2) liability limitation for loss or damage on this shipment shall be applicable as provided by contract or in the current NMFC or this carrier's governing tariffs. See FXF 100 Series Rules Tariff for complete limited liability provisions. Carrier's maximum standard liability is limited to \$25 per pound per package for NEW articles and \$50 per pound per package for USED or RECONDITIONED articles. In no case shall carrier liability exceed \$100,000 per occurrence for NEW articles or \$10,000 per occurrence for USED or RECONDITIONED articles. For availability and limits of excess liability coverage and applicable rates and charges, please refer to FXF 100 Series Rules Tariff. Not selecting an additional coverage option is considered to be a waiver of same and standard liability coverage will apply.				SHIPPER CERTIFICATION This is to certify that the above named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.							
<input type="checkbox"/> Articles are NEW, and require Excess Liability Coverage in the amount of \$_____ per pound. Additional charges will apply.				Shipper Signature _____ Date _____							
<input type="checkbox"/> Articles are USED or RECONDITIONED and require Excess Liability Coverage. Additional charges will apply.				CARRIER CERTIFICATION Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the DOT emergency response guidebook or equivalent document in the vehicle.							
NOTE (3) Commodities requiring special or additional care or attention in handling or stowing must be so marked and packaged as to ensure safe transportation with ordinary care. See Sec. 2(e) of NMFC Item 360.				DATE		DRIVER/EMPLOYEE NUMBER		PIECE COUNT		TRAILER #	

Create your next Bill of Lading online at fedex.com/us/freight/main

FedEx Freight

CO202/1210-FXF

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