



# EDI Quick Reference

## EDI Contact Information

Production EDI (Existing Partners)	<a href="mailto:EDI-Production@Lowe.com">EDI-Production@Lowe.com</a>
Implementation EDI (All EDI/WebForms Testing)	<a href="mailto:EDI-Implementation@Lowe.com">EDI-Implementation@Lowe.com</a>
Special Order (SOS) EDI	<a href="mailto:CommerceHubSupport@Lowe.com">CommerceHubSupport@Lowe.com</a>
LoweLink® (Request Access)	<a href="mailto:Lowe.Link@Lowe.com">Lowe.Link@Lowe.com</a>
WebForms (Questions/Inquiries)	<a href="mailto:WebForms@Lowe.com">WebForms@Lowe.com</a>
Transportation EDI (All Carriers)	<a href="mailto:EDI-Transportation@Lowe.com">EDI-Transportation@Lowe.com</a>

**Lowe's Processing Schedule** (Eastern Standard Time) - To ensure same day processing, inbound documents should be transmitted 30 minutes prior to the times listed below.

### Stock Vendor - US & Canada (EDI ID 01 / 006097142)

810 Invoice	820 Remittance Advice	824 Application Advice	850 Purchase Order	852 Sales (Point-Of-Sale)	855 Reverse Purchase Order	856 Advance Ship Notice
<b>Inbound</b> <i>Mon-Fri</i> Cutoff 7:30pm	<b>Outbound</b> <i>Mon-Sun</i> 3am	<b>Outbound</b> <i>Mon-Sun</i> 3am - 10:30pm; every 15 min  Same for Consignment	<b>Outbound</b> <i>Mon-Sat</i> 3am, 11, 1, 3, 5, 7, 8pm <i>Sun</i> 12pm, 4, 8pm	<b>Outbound</b> <i>Sun-Fri</i> 6am <i>Sat</i> 8pm	<b>Inbound</b> <i>Mon-Sun</i> Cutoff 6:30pm	<b>Inbound</b> <i>Mon-Sun</i> 3am - 10:30pm; every 15 min  Same for Consignment

### Stock Vendor - Mexico (EDI ID 08 / 6135830008)

810 Invoice	850 Purchase Order	856 Advance Ship Notice
<b>Inbound - EST</b> <i>Mon-Sun</i> 5am, 8pm	<b>Outbound - EST</b> <i>Mon-Fri</i> 10am, 2, 6, 10pm <i>Sat</i> 5am, 8pm	<b>Inbound - EST</b> <i>Mon-Sun</i> 5am, 8pm

### Special Order Vendor - US & Canada (EDI ID 08 / 6135830001)

850 SOS Purchase Order	870 Order Status Report
<b>Outbound</b> <i>Mon-Sun</i> 3am - 11pm; every 15 min.	<b>Inbound</b> <i>Mon-Sun</i> 3am - 11pm; every 15 min.

### Procurement Expense Vendor - products not for resale - US & Canada (USA EDI ID 08 / 6135830004, CANADA EDI ID 08 / 6135830006)

180 Return Merchandise Authorization and Notification	810 Invoice	824 Application Advice for 810 Data Errors	850 Purchase Order	855 Purchase Order Acknowledgment	856 Advance Ship Notice	860 Purchase Order Change Request
<b>Outbound</b> <i>Mon-Sun</i> 3am - 11pm; every 15 min	<b>Inbound</b> <i>Mon-Fri</i> Cutoff 6:30pm <i>Sun</i> Cutoff 8:30am	<b>Outbound</b> <i>Mon-Fri</i> 7:30pm <i>Sun</i> 9:30am	<b>Outbound</b> <i>Mon-Sun</i> 3am - 11pm; every 15 min	<b>Inbound</b> <i>Mon-Sat</i> Processed throughout the day; Cutoff 10:30pm	<b>Inbound</b> <i>Mon-Sat</i> Processed throughout the day; Cutoff 10:30pm	<b>Outbound</b> <i>Mon-Sun</i> 3am - 11pm; every 15 min

### Transportation Carrier - US & Canada (EDI ID 01 / 006097142)

204 Motor Carrier Load Tender	210 Motor Carrier Freight Invoice	214 Transportation Carrier Shipment Status Message	990 Response to Load Tender
<b>Outbound</b> <i>Mon-Sun</i> 3am - 11pm; every 15 min	<b>Inbound</b> <i>Mon-Sat</i> Cutoff 7 pm	<b>Inbound</b> <i>Mon-Sun</i> 3am - 11pm; every 15 min	<b>Inbound</b> <i>Mon-Sun</i> 3am - 11pm; every 15 min
<b>Lowe's Transportation System Maintenance</b> 3am - 4am, 5am - 7am, 8:30pm - 9:30pm; EDI 204, 214, & 990 transactions will not process during these times.			

## EDI Maintenance

Lowe's EDI system is down for maintenance Mon-Sun 12am - 3am.  
Other application areas within Lowe's may have additional maintenance down times



## Other Contact Information

### Payables Team

Invoice	<a href="mailto:VendorInquiry@Lowe.com">VendorInquiry@Lowe.com</a>
EFT Setup	<a href="mailto:EFTSetup@Lowe.com">EFTSetup@Lowe.com</a>
EFT Support	<a href="mailto:EFT@Lowe.com">EFT@Lowe.com</a>
Freight Invoice	<a href="mailto:FreightAP@Lowe.com">FreightAP@Lowe.com</a>

### Business

Data Content (Non-Technical EDI)	<a href="#">Contact Merchandising/Inventory Team</a>
----------------------------------	--

### Transportation

Transportation - General	<a href="#">Refer to Lowe's Domestic Transportation Operations Contacts on LowesLink® &gt; Supply Chain &gt; Transportation</a>
--------------------------	---

### Other

Point-Of-Sale (852)	<a href="mailto:Vendor.Dart@Lowe.com">Vendor.Dart@Lowe.com</a>
Bar Code	<a href="mailto:BarCodeIssues@Lowe.com">BarCodeIssues@Lowe.com</a>
SOS – ECAT Data Submission	<a href="mailto:ecatupload@Lowe.com">ecatupload@Lowe.com</a>
Product Content Support (PCM - USA)	<a href="mailto:PCMSupport@Lowe.com">PCMSupport@Lowe.com</a>
Product Content Support (PCM - Canada)	<a href="mailto:PCMCanada@Lowe.com">PCMCanada@Lowe.com</a>