



## EDI Guide for Daily Missing and Rejected ASN Report

### Purpose of the Daily Missing and Rejected ASN Report

Lowe's developed the Daily Missing ASN Report to notify you when we do not have a valid Advance Ship Notice (ASN) on file for your shipments. This report includes Missing ASNs for Lowe's Owned shipments. It also includes Rejected ASNs for both Lowe's Owned and Flatbed Distribution Center (FDC) Consignment shipments where a valid Replacement ASN has not been received within 24-hours of notifying you of the rejected ASN status via the EDI 824. FDC Vendors - Also for all FDC ASNs, when the ASN passes our host validation processes but the FDC cannot match an item number or a vendor number in the ASN to their internal processing tables, those rejected ASNs will also be reported. These additional item and vendor errors that cause the ASN to reject within the FDC system will not be reported to you via the EDI 824 but will be displayed on this report. ASN WebForm vendors - If you supply ASNs to Lowe's via our ASN Webform application, this applies to your company when we have not received the ASN for Lowe's Owned shipments. All Vendors - This report includes current high priority rejected and missing ASNs that require your immediate attention. Note: this report is not all-inclusive of every ASN error from your organization.

### Output

This report will run daily Monday through Friday and emailed to your company if we do not have a valid ASN by the order's requested delivery date. Lowe's EDI Team is also be provided a copy of this report for ensuring vendor compliance.

### Action Required by Lowe's Business Partner

\* Please address the issues on the report in this sequence.

- Please focus on the orders with a rejected ASN status. Use the EDI 824 to identify the data error and submit a Replacement ASN by 12:30 p.m. ET today. Remember, the Replacement ASN must include the entire order, with BSN01=05 and BSN02=same value as Original ASN.
- For FDC Vendors - Rejected ASNs with specific FDC item and vendor errors should also receive high priority in submitting a Replacement ASN. These errors are denoted on the report by an asterisk preceding the error message in the Rejected Description column.
- Next, please address the orders without an ASN. Submit an Original ASN (BSN01=00 and the BSN02=unique #) by 12:30 p.m. ET today.

### Follow-up Requested of Lowe's Business Partner

The ultimate goal for the vendor is to eliminate this daily report. If you do not receive it, your ASNs should be in compliance with Lowe's ASN requirements. After you have addressed all of the purchase orders on this list, please take the necessary steps to ensure Lowe's receives a valid ASN for all of your future shipments.

### ASN Performance

Your efforts in sending ASNs that are accurate and timely are certainly appreciated by Lowe's. Please address these issues as soon as possible to avoid affecting your monthly Lowe's vendor performance measurements.

For additional assistance to your company, also use the 'Best Practices and Common Errors' in both the 856 ASN section as well as the 824 Application Advice section under the EDI tab on [www.loweslink.com](http://www.loweslink.com) to take action in eliminating errors on future ASNs.

### Questions

Please direct any questions to Lowe's EDI Team that is listed at the top of your report; include the raw EDI data, if applicable, for the 850, 856 and 824. If you have questions on the ASN Webform application, please include a screen shot of the data in question.

## Guide for Daily Missing and Rejected ASN Report, Continued

### Action by Lowe's EDI Team and Inventory Planners

Lowe's EDI Team will monitor the report to ensure your company has addressed the missing ASN transactions and are no longer appearing on the report. The EDI Team will confirm Lowe's has received an ASN for the orders listed on the report prior to the end of each business day. Additionally, if the EDI Team cannot see improvements with your ASN transactions, they will notify Lowe's Merchandising and Inventory Fulfillment teams.

### Report Information

- 'Missing and Rejected ASNs for Lowe's Owned & Consignment Shipments'

Run Date	The weekday the report was executed.
Lowe's EDI Team	Lowe's EDI Team that handles your EDI account, along with their email address.
Vendor's Name	Your company's name as stored in Lowe's EDI system.
EDI ID/Qualifier	The EDI ID and qualifier linked to the vendor #.
Vendor #	Your ship-from vendor # on the PO for Lowe's owned or the vendor # on the ASN for consignment.
Lowe's Owned PO #	The PO # from the PO issued by Lowe's (only Lowe's Owned).
Location #	Lowe's location number.
Consignment PO #	The consignment PO # from the EDI 856 ASN BSN-02 assigned by the vendor.
Rejected ASN ISA # (blank=missing ASN)	If the last ASN received for the PO has a reject status, the EDI ISA interchange control # will be included. If this field is blank, Lowe's did not receive an ASN for the PO.
Rejected ASN ST #	If the last ASN received for the PO has a reject status, the EDI transaction set control # will be included. If this field is blank, we did not receive an ASN for the PO.
Rejected ASN Shipment ID	If the last ASN received for the PO has a reject status, the shipment ID in the ASN (BSN-02) will be included. If this field is blank, we did not receive an ASN for the PO.
Rejected ASN Add Date	If the last ASN received for the PO has a reject status, the date the ASN was created as given in the BSN-03 will be included. If this field is blank, we did not receive an ASN for the PO.
Delivery Date	For Lowe's Owned, display the requested delivery date from the PO. For Consignment, display the delivery date from the rejected EDI ASN.
Days Late	For missing ASNs, the number of days from the PO delivery date to the current date (report date) will be displayed. For rejected ASNs, the number of days from the ASN add date to the current date (report date) will be displayed.
Rejected Description (*An Asterisk Preceding the Error Message Denotes Rejected FDC ASNs Not Sent in an EDI 824)	If an ASN has multiple errors that caused it to reject, then multiple reject error messages will be displayed. For FDC Vendors - There may be additional errors displayed on the report that were not reported to you via the EDI 824. These are caused when the FDC could not process the ASN due to an invalid item or vendor number, and those are denoted on the report by an asterisk beside the error message.